



Serve all with Love

2023

Year in Review

The Next Chapter



The **Canticle of the Sun**, also known as the *Canticle of the Creatures* or *Laudes Creaturarum* (Praise of the Creatures), is a religious song composed by St Francis of Assisi.

It was written in an Umbrian dialect of Italian but has since been translated into many languages. It is believed to be among the first works of literature, if not the first, written in Italian.

This song, in its praise of God, thanks Him for such creations as "Brother Fire" and "Sister Mother Earth". It is an affirmation of Francis' personal theology as he often referred to animals as brothers and sisters to mankind.

Enjoy the excerpt below:

Praised be You, my Lord,
through Brother Fire,
through whom you light the night
and he is beautiful and playful
and robust and strong.

Praised be You, my Lord,
through Sister Mother Earth,
who sustains us and governs us and who produces
varied fruits with coloured flowers and herbs.

At a Glance

Founded in
1961

by the Sisters from the
Franciscan Missionaries of The
Divine Motherhood (FMDM)

The first baby was delivered
on 12 March 1961

Serving all
with love for

62
years

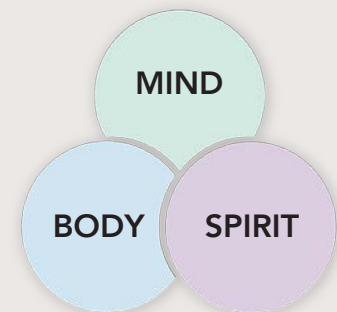


Singapore's only

not-for-profit Catholic acute
tertiary care hospital

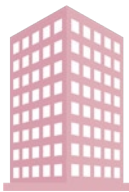
We are the only hospital
that provides

Clinical Pastoral Care



**St Anne Mother &
Child Centre**

a 10-storey dedicated maternity
and paediatric building, officially
opened on 19 Oct 2023



Close to
380 beds

Delivered
4,231 babies

A 6-bedded ward to cater to those who hope to seek
private medical care at an affordable cost,
is named after our patron saint St Francis of Assisi

Specialist Doctors

>20

Specialties

>300

On Campus

>1,300

Accredited

**Outreach
clinics**

– two dental and
one medical, to reach out
to the underserved



Total 3,329
unique lives touched

by our Community
Outreach department



Our Founding Story

In the summer of 1947, three Sisters of the Franciscan Missionaries of the Divine Motherhood (FMDM) left England for China. However, with the advancement of the Communist troops in China, the Sisters had to abandon their mission to work with the Irish Friars Minor in their Franciscan Missionary outreach and go to Hong Kong instead.

Bishop Olgomendy of Malacca was looking for Sisters to care for tuberculosis patients in Singapore. This disease was both life-threatening and contagious during World War II.

Thus, Sisters Angela McBrien, Mary Camillus Walsh and Mary Baptista Hennessy took over the tuberculosis wards at Tan Tock Seng Hospital or the Mandalay Road Hospital. They also served the "Lepers Camp", a community of lepers housed in Trafalgar Homeat Woodbridge.

Both centres were managed as self-contained units as isolation was deemed the best treatment at that time.

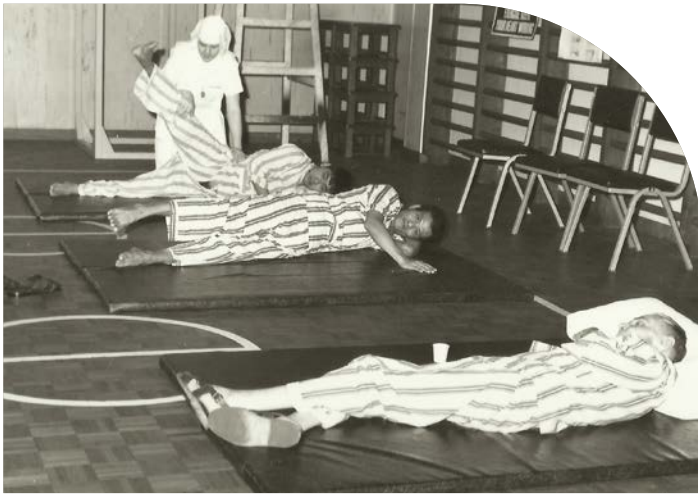
In 1952, the Sisters were given an opportunity to start a private hospital to bring nursing care and services to the population. Thus, the FMDM Sisters began canvassing for donations. In addition to pooling their savings and salaries, many generous individuals and companies donated.





On 4 March 1961, the hospital was officially opened with 60 beds. The professionally trained Sisters staffed the hospital as nurses, midwives, physiotherapists, radiographers, laboratory technicians and other support services.

The hospital takes its name from La Verna, the mountain in Italy, where St Francis of Assisi was believed to have received the Stigmata (an imprint of the five wounds of Christ). He led a life of radical simplicity and joy, sharing God's love for all people and all creation by loving and honouring every person he met, from lepers to sultans and popes to the ordinary townspeople.



Mount Alvernia Hospital today reflects the wisdom and inspiration of our founding Sisters and those who contributed to our organisation.

The hospital remains wholly owned by the FMDM congregation. The leadership team in the United Kingdom and the board in Singapore ensure that our hospital is compliant with governance guidelines and exercises responsible stewardship.



Our Ethos

Mount Alvernia Hospital is a mission of faith, hope and courage to bring life and light into the lives of people and the community. The work by the FMDM Sisters in 1961 to care for lepers and tuberculosis patients is a call to love all, especially the marginalised and the poor.

At the heart of the Franciscan spirit is a joy that comes from an appreciation for life. This gives rise to a deep commitment to relationships with people and all creation – to be life-giving, all-inclusive and just.

The sacredness of life, the dignity of each individual and the community compel us to live out our values in our work – providing holistic healthcare, raising the quality of care and support for people where needed.

We believe in proactive collaborations and mutual support, partnering with doctors and other healthcare organisations to bring about charity and social service that empower sustained growth in healthcare.

This enables us to appropriately respond to the needs of an ageing population whilst continuing to deliver new life as a hospital reputed for maternity care.

We are the only not-for-profit general acute tertiary care private hospital in Singapore. With close to 380 beds, we are supported by more than 300 on-campus specialist doctors and nearly 1,400 accredited doctors.

As a not-for-profit hospital, Mount Alvernia Hospital channels our surpluses to the communities we serve. Significant efforts are made towards providing outreach healthcare services to the underserved in the community.

The hospital is part of the FMDM global network spanning Singapore, Malaysia, the United Kingdom, Ireland, Italy, Australia, Nigeria, Southern Africa – reaching out to the sick, the poor and the marginalised through healthcare, pastoral care, counselling, education, as well as prison and parish ministries.

Mission Outreach Around The World

Franciscan Missionaries of the Divine Motherhood



NIGERIA

(From left to right)

- Sr Nenlidang with Damiette Peace Initiative colleagues
- Sr Judith teaching in Yola
- Sr Philomina teaching sewing to the women in Tunkus
- Sr Mercy with internally displaced people

The dandelion in this mural captures the 'evolving' and 'rippling' sense of mission. Each 'stem' flowing from the centre (Jesus Christ) symbolises the flow of mission out to the many, ever-increasing circles of outreach locally and globally; all of which are equal but different. Each culminates in a circle of energy representing where we 'serve all with love'.

SOUTH AFRICA

(From top to bottom)

- Sr Lucy with children in Kasanka Community School, Zambia
- Sr Ann in Mwembeshi prison
- Srs Biatar and Lucy with Little Assisi children
- Sr Teclar with newborn child



MIDDLE EAST

Sr Bridget, Director of Caritas Jerusalem, with families in Gaza

IRELAND

(From left to right)

- Sr Maura offers pastoral support in Aged Care Home, Killarney, Ireland
- Srs Angela and Maria at a charity walk for Galway Hospice



Our Vision

Mount Alvernia Hospital seeks to continue and embody the healing ministry of Jesus Christ to serve all with love.

Our Mission

Mount Alvernia Hospital shares in the worldwide mission of the Franciscan Missionaries of the Divine Motherhood, providing compassionate, excellent and holistic healthcare.

Our Core Values

They guide the delivery of our mission, influence how we act and reflect our Franciscan roots founded by St Francis of Assisi.

Compassion

The capacity to enter into another's joy and sorrow

Humility

Recognising that we are all brothers and sisters in the one global, human family

Integrity

Seeking always to act, speak and make decisions that reflect our values in a spirit of honesty and authenticity

Respect

Treating each person we encounter with reverence

Peace

Being committed to building life-giving relationships with all

LADYWELL, UK

- (From the top to bottom)
The current Congregational Leadership Team: (From left to right) Srs Helena, Jane, Monica and Helen
- Srs Maureen and June both taught in Catholic Junior College, Singapore



ENGLAND

- (From top to bottom)
Sr Marguerite serving meals at a refugee centre
- Srs Anne and Frances in Coventry



ROME

The FMDM community in Rome



AUSTRALIA

- (From left to right)
Congregational Leadership Team member, Sr Monica, with the Sisters in Melbourne, Victoria
- Sr Marie in NSW counsels and runs a house for women released from prison or overcoming addictions



SINGAPORE

- (From left to right)
The Sisters explored the site of the existing Mount Alvernia Hospital (From left to right) Srs Baptista, Camillus, Raphael, Angela and Philippa
- Baby blessing by Sr Anne at Mount Alvernia Hospital
- Assisi Hospice - a place of specialist care, comfort for patients and support for loved ones
- A service started in 1969 as part of Mount Alvernia Hospital to care for chronically ill patients. In 1992, the FMDM Sisters established palliative care and Assisi Hospice was set up

MALAYSIA

- (From left to right)
Mount Miriam Cancer Hospital Pioneer Sisters
- Mount Miriam Cancer Hospital Cancer Survivor Support & Pastoral Care Team



Message from Sr Jane Bertelsen

Congregational Leader, FMDM



As I reflect on what to share with the readers of Mount Alvernia Hospital's 2023 Annual Report I am reminded of the words of encouragement St Clare of Assisi wrote to St Agnes of Prague:

What you hold, may you always hold.
What you do, may you always do and never abandon.....

Go forward securely, joyfully and swiftly,
believing nothing, agreeing with nothing
which would dissuade you from
(your mission) or be a stumbling block for you
on the way.

In 2024 we will mark the 75th anniversary of the arrival of the FMDM sisters in Singapore and for those 75 years our sisters and mission partners have lived these words of St Clare with courage and steadfast commitment. Whilst there are no longer any sisters directly involved in Mount Alvernia although two sisters remain amongst the Trustees sit and serve as Canonical Stewards on the Catholic Governing Body of the hospital - Catholic Health Care Asia (CHCA), ably and wisely led by Wendy Louis; the sisters pray constantly for the ministry of Mount Alvernia summed up in its motto "Serve All with Love" guided and inspired by the values of Compassion, Humility, Integrity, Respect and Peace. They also join in events and celebrations and are a presence on the campus.

A decade or more ago the thought of 'no sisters working in the hospital' brought fear and anxiety as to what would happen to its unique identity and mission. Today, thanks to the leadership of Mr Ho Tian Yee and the Board and Dr James Lam with his fine Executive Team we see a vibrant Catholic Mission hospital bringing the healing ministry of Jesus to the people of Singapore in such an effective multitude of ways. Each and every one of those involved in Mount Alvernia bring their wide range of extraordinary professional skills and experience and integrate these with their deep sense of mission and desire to serve.

A highlight in 2023 for all our sisters, was, as mentioned elsewhere, the opening of St Anne Mother & Child Centre (SAMCC). This new block is for us, as FMDM sisters, so much more than a place of clinical excellence. It symbolises the continuation of our FMDM charism in such a profound 21st century way. Whilst acknowledging the multitude of ways MAH serves in every office, clinic, ward and ancillary services of the hospital I would like to focus on SAMCC and in particular the sculpture in the foyer of SAMCC which captures the heart and mission of SAMCC.

Under the sculpture the following reflection, written by the MAH Mission Team, confirms and affirms our FMDM legacy living on through the ministry of Mount Alvernia Hospital.



The Holy Family

The Child Jesus, his parents Mary and Joseph, Anne and Joachim, the parents of Mary and grandparents of Jesus.

Jesus, born through a miraculous conception to Mary and Joseph, came to share in our humanity. The Child Jesus humbly rests both hands peacefully on Mary his mother as she gazes at him with warmth and tenderness. Her face tells of the mixed feelings and thoughts that mothers may identify with; she ponders the future, anticipating the joys and challenges with faith and trust in God's love. Holding them in a close embrace is Joseph, providing a loving supportive and protective presence for his family.

Jesus' grandparents, Anne and Joachim, calmly watch over the family and affirm them with an encouraging and comforting touch, reminding us of the important roles of grandparents in the family. What do we all look for in family? Love, acceptance, peace and trust. The story of the Holy Family assures us of our true dignity as beloved sons and daughters of God.

If in some small way MAH can bring this vision to life not only in SAMCC but throughout the hospital and beyond we have played our part in making our world a safer, more loving and cohesive place to live.

On behalf of all the sisters in Singapore and throughout the world I ask God's blessing on the entire mission of MAH and assure you of our support as you explore new horizons in 2024.

Message from Mr Ho Tian Yee

Chairman of the Board



2023 witnessed the complete lifting of COVID-19 restrictions in Singapore, the impact of which can be seen in our hospital's increased number of admissions, surgeries and deliveries, an indication of returning to full-scale levels of operation.

Under CEO Dr James Lam and his team's leadership, the hospital has achieved various milestones and notables in providing comprehensive, clinical excellence and compassionate care to the patients and community.

I would like to extend my heartiest congratulations to Mount Alvernia Hospital for receiving the President's Certificate of Commendation as a healthcare institution, and the staff and doctors awarded the Public Service Medal and the COVID-19 Resilience Medal by the Prime Minister's Office. These national awards recognise their exceptional efforts in a difficult and strenuous period, the pandemic. Indeed a testimony to the hospital and staff acknowledged at the national level.

Visibly, at the forefront of accomplishments is the commissioning of the much-anticipated St Anne Mother & Child Centre (SAMCC). By end of 2023, SAMCC has welcomed more than 2,000 newborns within its walls since its opening in August. We are humbled and thankful of the trust placed in Mount Alvernia Hospital by these families, as we continue to serve the evolving needs of expectant parents and their families.

We also welcome the commencement of operations of our partners at the Icon Cancer Centre. This collaboration with the Icon Group strengthens our intent to bring comprehensive cancer care under one roof and reinforces our commitment to serving cancer patients.

As a not-for-profit hospital, our mission and core values are the guiding principles behind all we do. The hospital continues to promote the annual Values-in-Practice awards, giving recognition to staff who embody our five core values of compassion, humility, integrity, respect, and peace. My appreciation goes to the Executive Team and Mission Team for leading by example and their dedication to instilling these core values among our staff.

To further integrate these mission values, seven Mount Alvernia staff from different departments participated in the annual joint mission retreat held at the FMDM Ladywell Convent in Surrey, England. Through reflection, listening and learning from one another, the retreat encouraged all to continue our unique narration through the care and love they give.

Our community outreach efforts have yielded encouraging results this year, with our Community Outreach Team actively expanding its reach to serve more vulnerable communities than the year before, directly helping more than 3,000 beneficiaries and forging more partnerships with social service agencies. I commend their steadfast dedication to fulfilling our founders' vision to give back to the communities in need.

As we celebrate our achievements, we also bid farewell to three esteemed board members Sister Elizabeth, Mr Eddie Chau, and Ms Tan Su May, who have made invaluable contributions to Mount Alvernia Hospital over the years of their term. Through their journey, they saw transformation from mega projects, like EMR and SAMCC and the depths of the pandemic.

Sister Elizabeth has been influential in maintaining our commitment to service and our missionary identity. Eddie's leadership has been instrumental to our technology and cyber maturity, positioning us well in the healthcare sector. Su May's expertise in healthcare ethics has guided our Clinical Ethics Committee, ensuring that we uphold the highest ethical standards in patient care. We extend our heartfelt gratitude to them and wish them all the best in their future.

I am pleased to welcome our new board members, Dr Chong Yoke Sin, managing partner of iGlobe Partners, and Mr Ng Kim Beng, deputy managing partner at Rajah & Tann Singapore LLP.

Yoke Sin's extensive background in technology and innovation makes her well-positioned to offer guidance in our technological strategies, while Kim Beng's experience in the building and construction sector has contributed to our infrastructure development. I am confident that their insights and leadership will further strengthen Mount Alvernia Hospital's governance.

Finally, on behalf of the board, I extend my deepest appreciation to our entire Mount Alvernia family for their unwavering dedication and commitment. Together, let us continue to serve our community with compassion and integrity, and most importantly, with love.

Message from Dr James Lam Kian Ming

Chief Executive Officer



2023. A year where we fully bounced back from the challenges of COVID-19, and saw all activities returned to pre-pandemic levels – from the successful completion of key projects, to the revival of significant internal gatherings and celebrations.

As we reflect on Mount Alvernia Hospital's journey in 2023, it fills me with deep gratitude and pride to recount the milestones and events the Mount Alvernia family has achieved together.

We celebrated a momentous milestone in 2023 with the completion of our 10-storey maternity and paediatric building, the St Anne Mother & Child Centre (SAMCC). This project holds special significance for us, as it represents the founding vision of our FMDM religious sisters who established Mount Alvernia Hospital as a mother and child hospital in 1961.

From the commencement of construction in 2019, through numerous obstacles posed by the COVID-19 pandemic, SAMCC finally welcomed its first patient on 7 August 2023. This achievement is a testament to four years of hard work, resilience and resolution.

I am deeply thankful to our esteemed board members, main contractor Shimizu Corporation, the Hospital Planning and Development Team, on-campus specialist doctors, and all colleagues at Mount Alvernia Hospital for their unwavering support in bringing this vision to life. Special gratitude is also extended to His Eminence Cardinal William Goh for conferring blessings upon the SAMCC premises, and Minister for Health Ong Ye Kung for gracing SAMCC's inauguration ceremony as our guest of honour.

We marked another significant occasion in January 2023, with the official launch of Icon Cancer Centre, an integrated cancer facility stemming from a shared vision between Mount Alvernia Hospital and the Icon Group to provide cancer patients with the full continuum of care under one roof. We sincerely thank the Icon Group for choosing us as their partner in this endeavor.

Amidst the COVID-19 pandemic, Mount Alvernia answered the Ministry of Health's call for help to provide beds for COVID-19 patients. We swiftly converted two wards into isolated units, providing care for up to 86 patients at one time. It therefore gives me great pride to announce that Mount Alvernia Hospital received the President's Certificate of Commendation as a healthcare institution. Individual staff and doctors have also been recognised with the Public Service Medal and the COVID-19 Resilience Medal for their contributions to the nation's fight against COVID-19.

At Mount Alvernia Hospital, our accomplishments are deeply rooted in the dedication of our long-serving staff members. Among these dedicated individuals are Mdm Tang Kuen Toh from our housekeeping department, and Mr Koh Nyuk Choon, our carpenter, both of whom have devoted five decades of service to the hospital. On behalf of Mount Alvernia Hospital, I thank them for their contributions and loyalty. They are a true inspiration to all of us in the Mount Alvernia family.

We also had the privilege of celebrating Nurses' Day the Alvernia way, where all colleagues came together for an afternoon of fun festivities to express gratitude and appreciation for our remarkable nurses. Yet another reason to celebrate is the MOH Nurses' Merit Award that was conferred to Wong Ka Wai, assistant director for operating theatre. Our heartiest congratulations to Ka Wai, who has served in Mount Alvernia for 22 years, and is always willing to go the extra mile for patients. Ka Wai's well-deserved recognition is a source of pride for all of us at Mount Alvernia Hospital.

Mount Alvernia Hospital, Assisi Hospice and Mount Miriam Cancer Hospital as well as Catholic Health Care Asia came together as one family for our Annual Joint Mission Retreat on 18 November 2023. The retreat, themed 'God is with us', was a good opportunity for meaningful exchanges and shared experiences. This year, seven of our colleagues made our annual trip to the FMDM motherhouse in London Surrey, reminding us of our shared beginnings in FMDM roots and the purpose of our ministries.

We continue to uphold the legacy of our founding FMDM Sisters by bringing care to the less fortunate. Through the concerted efforts of our Community Outreach Team, we have expanded our reach to more underserved communities, in particular, individuals with disabilities and vulnerable transnational families. In 2023 alone, our purposefully streamlined outreach programmes have helped us positively impact more than 3,000 lives, and provide support to 68 social service agencies.

Looking forward, we remain committed to serving the community and meeting the evolving healthcare needs of future generations. The next phase of our hospital development plan for 2024 reflects this commitment, with a focus on enhancing patient care through the refurbishment and upgrading of existing facilities, including a new Rehabilitation Centre, Cardiovascular Laboratory, Intensive Care Unit and High Dependency Unit.

I extend my appreciation once again to our Board members, partners, and colleagues for their steadfast support and dedication. Together, we have weathered challenges and celebrated triumphs, and I am confident that with our collective resolve, we will continue to inspire hope, heal lives, and strive for new heights in delivering quality healthcare to the population, all guided by our Mount Alvernia motto, to "Serve All with Love".

Board of Directors

Mr Ho Tian Yee

Chairman, Member since 2015

Ho Tian Yee is the chairman of Mount Alvernia Hospital and Fullerton Fund Management, an investment Management company. His past experiences include financial markets, exchanges, FMCG and insurance. Currently Tian Yee serves as a non-executive director at DBS Group Holdings Ltd and DBS Bank Ltd. He is an advisor to Blue Edge Advisors Pte Ltd. He is also a director of Seviora Holdings and Pavilion Capital and serves on the Urban Redevelopment Authority finance committee.

Mr Chau Shing Chi, Eddie

Board Member 2014-2023

Eddie is a serial entrepreneur and angel investor. He has founded five companies and one seed investment fund since 2000. Two of the five companies he founded were acquired in 2007 and 2014 respectively. He currently advises several institutes of higher learning, startups as well as social enterprises and charities. Eddie holds an MSc in Communication Engineering from Imperial College, London. Eddie's tenure with the board ended on 10 June 2023.

Sister Lim Ee Lee, Elizabeth

Board Member 2014-2023

Sister Elizabeth was assigned to the mission in England, Jordan and Zimbabwe. She also worked in the Apostolic Nunciature in Singapore. Her tenure with the board ended on 30 June 2023.

Dr Ho Kheng Thye

Board Member since 2014

Kheng Thye is a senior consultant cardiologist. He was previously the Head of Cardiology at Tan Tock Seng Hospital, Chairman of the Chapter of Cardiologists, College of Physicians (Singapore), and sat on various advisory committees to the Ministry of Health and the Singapore Armed Forces. Kheng Thye is also actively involved in research on cardiac imaging, authoring professional research papers, book chapters and speaking at international medical conferences.

Mr Ho Tian Yee



Mr Chau Shing Chi, Eddie



Dr Ho Kheng Thye



Sister Lim Ee Lee, Elizabeth



Ms Tan Su May

Board Member 2014-2023

A partner with Allen & Gledhill, Su May has extensive experience in a wide range of corporate and merger and acquisition transactions including share acquisitions and business acquisitions, direct investments and local and regional joint ventures. She represents leading corporations and has worked on transactions of international significance in a variety of industries. Her tenure ended on 10 June 2023.

Mr Beh Jit Han, Paul

Board Member since 2018

Paul is a senior advisor and immediate past chairman, Asia Pacific of Reed Exhibitions. Before joining Reed, Paul was the managing director/publisher and partner of a regional publishing company. Prior to this, he spent several years with Singapore Airlines holding various marketing management positions. He currently sits on the Singapore Management University board of trustees, Banyan Tree Holdings Ltd board and Advisory Council of Caritas Agape Village. Paul was appointed a Justice of the Peace in 2023.

Dr Kwa Chong Teck

Board Member since 2017

Chong Teck was the founding executive director of the National Dental Centre Singapore and is currently its senior consultant in oral pathology. He is trained in oral pathology and oral & maxillofacial surgery in London. He is a member of the SingHealth Board of Advisors and holds advisory positions at the National Dental Centre Singapore, the SingHealth Duke-NUS Disease Centres, the SingHealth Duke-NUS Pathology Academic Clinical Programme and the SingHealth International Collaboration Office.

Dr Ong Eng Keow

Medical Advisory Board Chairman

Board Member since 2018

A neonatologist, paediatric intensivist and paediatrician, Eng Keow has been in private practice for 23 years. He is Chairman of the Medical Advisory Board at Mount Alvernia Hospital. He previously held various clinical and non-clinical positions at Alexandra Hospital, Tan Tock Seng Hospital (TTSH), KK Women's and Children's Hospital (KKH) and Singapore General Hospital. Eng Keow was trained in paediatric intensive care medicine at the Royal Children's Hospital, Melbourne, after which he established the Paediatric Intensive Care Unit at TTSH.

Ms Tan Su May



Dr Kwa Chong Teck



Mr Beh Jit Han, Paul



Dr Ong Eng Keow



Mr Tham Sai Choy

Board Member since 2018

Sai Choy is a chartered accountant and board member of Singapore-listed DBS and Keppel Corporation. He was previously a member of KPMG's global board and chaired its Asia Pacific operations. As a practising accountant, he led work in financial audit, IT audit, restructuring and forensic investigations across a range of businesses and not-for-profit organisations. He also serves on the board of governors of Nanyang Polytechnic and previously chaired the Singapore Institute of Directors.

Mr Ng Kim Beng

Board Member since 2023

Kim Beng is deputy managing partner at Rajah & Tann Singapore LLP. He is recognised as a leading individual in various industry reference publications, including Best Lawyers, Chambers Asia Pacific, Who's Who Legal, the IFLR 1000 and The Legal 500 Asia Pacific. Kim Beng is also a senior accredited specialist in Building and Construction Law, a recognition accorded by the Singapore Academy of Law in 2018 for professional excellence in the area of practice.

Dr Chong Yoke Sin

Board Member since 2023

Yoke Sin is the managing partner of iGlobe Partners, a venture capitalist firm with interests in early growth companies. She sits on the boards of HUUE Inc, a biological dye product company in Berkeley, Eclipse Bioinnovations, and RNA therapeutics company and Anacle Ltd, an Internet of Things company listed on the HK Stock Exchange. Yoke Sin's expertise covers deep tech, biotech, cybersecurity and digital platform investments for the venture capital firm.

Ms Chan Chia Lin

Board Member since 2023

Chia Lin is the director of Holywell Pte Ltd, a private investment company. She is vice president of the National Council of Social Services and chairs its investment committee. She also serves on the boards of several other non-profit organisations, including HealthServe which provides medical and other assistance to migrant workers. She was previously the chief investment officer of Fullerton Fund Management Company.

Mr Tham Sai Choy



Mr Ng Kim Beng



Dr Chong Yoke Sin



Ms Chan Chia Lin



Mount Alvernia Hospital
(UEN: T08CC4085D)
Year Ended 31 December 2023

Members' Attendance at Board Meetings - January to December 2023 is shown below:

| Name of Directors | Number of Board Meetings | Attendance |
|------------------------|--------------------------|----------------|
| Ho Tian Yee (Chairman) | 4 | 4 |
| Chau Shing Chi | 4 | 2* |
| Tan Su May | 4 | 2* |
| Lim Ee Lee Elizabeth | 4 | 2* |
| Kwa Chong Teck | 4 | 4 |
| Chan Chia Lin | 4 | 2 [#] |
| Ong Eng Keow | 4 | 4 |
| Tham Sai Choy | 4 | 4 |
| Ho Kheng Thye | 4 | 3 |
| Beh Jit Han | 4 | 3 |
| Chong Yoke Sin | 4 | 2 [#] |
| Ng Kim Beng | 4 | 2 [#] |

Note:

* These members' tenure as Board members ended in June 2023.

[#] New members who joined the meetings from 2nd half of 2023.

Advisory Council:

| Name | Designation | Date of Appointment |
|------|-------------|---------------------|
| NIL | - | - |

Internal Auditor : Ernst & Young Advisory Pte. Ltd

External Auditor : KPMG LLP

Banker(s) : DBS Bank Ltd
Oversea-Chinese Banking Corporation Limited
United Overseas Bank Limited
The Hongkong and Shanghai Banking Corporation Limited
Maybank Singapore
Hong Leong Finance Limited

Investment Fund Manager(s) : Fullerton Fund Management Company Ltd

Other Adviser(s) : Dentons Rodyk & Davidson LLP
WongPartnership LLP
Allen & Gledhill

Staffing

As at 31 December 2023, the Hospital has a total headcount of 1,141 staff.

Reserves Policy

The Hospital shall determine the minimum Reserves level based on the estimated cumulative net cash outflow under a stressed environment for 3 consecutive years and, where relevant, also taking into account any major capital expenditure requirements in the medium term. This is to be reviewed on a yearly basis or as and when needed. Utilisation of the Reserves shall be subject to the Board's approval.

Governance

Governance and leadership structures are in place to guide us in providing quality services as well as exercising responsible stewardship, accountability and controls.

Our Board members are appointed by the Trustees of the hospital, acting on behalf of the FMDM Congregation, for a term of three years. The appointment is renewable for up to two terms.

The Board provides oversight in the following areas:

- Approval of broad policies, strategies and objectives for the hospital
- Corporate & clinical governance
- Monitoring of management performance
- Approval of annual budgets
- Overseeing the processes for evaluating the adequacy of internal controls, financial reporting and compliance and clinical system design improvements

To assist in the execution of its responsibilities, the Board has established seven committees, namely:

- Audit & Risk Management Committee (ARMC)
- Ethics Committee (EC)
- Finance Committee (FC)
- Hospital Development Committee (HDC)
- Medical Advisory Board (MAB)
- Nomination & Remuneration Committee (NRC)
- Technology Strategy Committee (TSC)

The MAB is elected by medical specialists and appointed by the Board to provide oversight of clinical governance matters. The Chairman of the MAB is also a member of the Board.

Our Healthcare System Framework

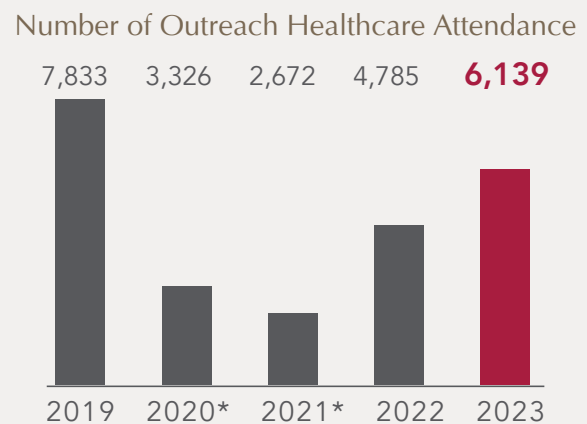
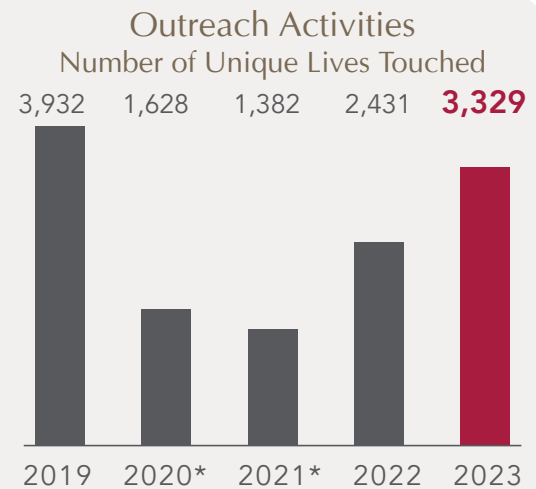
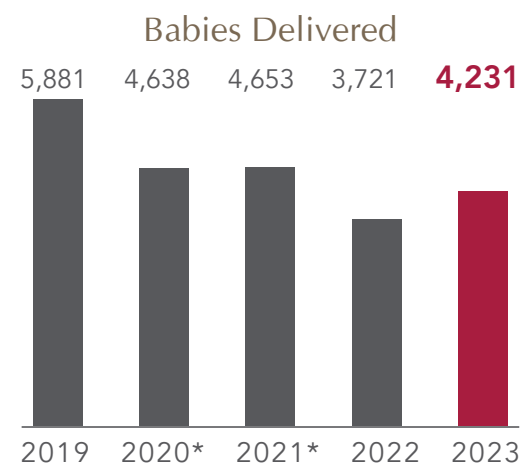
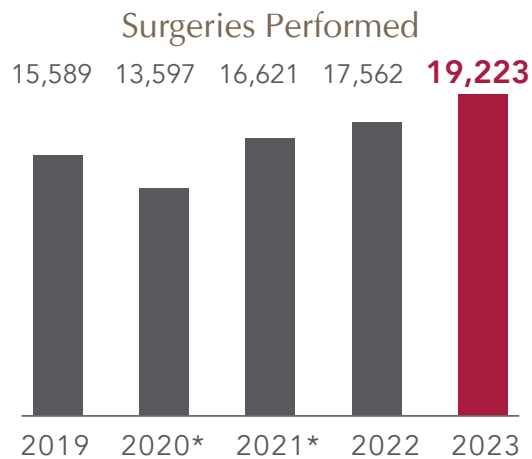
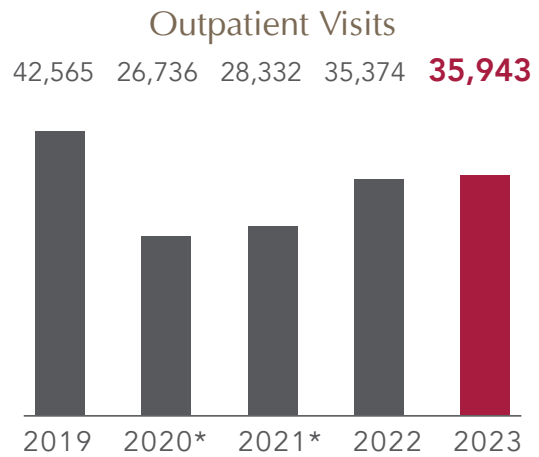
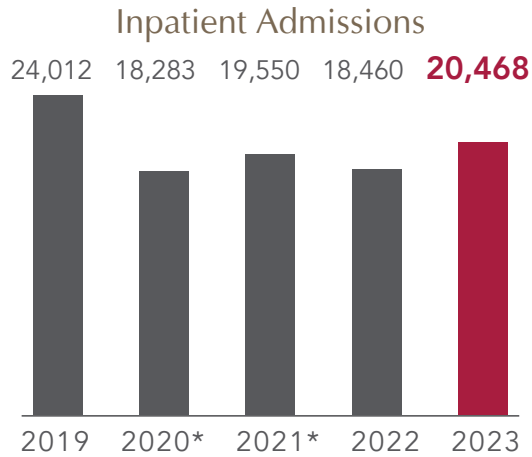
This report provides an overview of the health services and community outreach initiatives launched by the hospital in 2023. Beyond our commitment to deliver high quality patient care and improve clinical standards, we endeavour to make visible our commitment to be a good corporate citizen beyond the general expectation of a private healthcare service provider. The work that we do at the hospital is invariably imbued with the Franciscan spirit of humility, gladness, kindness and generosity in serving others. Hence, the initiatives undertaken are in direct response to an identified community need and to fulfil our mission as a not-for-profit private Catholic hospital.

Our healthcare system framework comprises the following elements:

- | | |
|-----------------------------|--------------------------|
| • Clinical Excellence | • Information System |
| • Community & Social Health | • Mission Integration |
| • Health Promotion | • Nursing Quality |
| • Hospital Development | • Operational Efficiency |

Stewardship

The report provides an overview of what has been accomplished towards delivering value-based quality patient care and healthcare standards.



Executive Management Team



Dr James Lam Kian Ming *Chief Executive Officer*

With more than 20 years' experience in the healthcare industry, James brings with him strong leadership and expertise in the clinical and medical field.

He previously served as chief executive officer of Thomson Medical Centre and group director of the Applied Sciences Group and the Blood Services Group at the Health Sciences Authority, Singapore.

As the chief executive officer at Mount Alvernia Hospital, James is instrumental in driving our hospital development plan, which saw the opening of a new mother and child centre. James also steered the hospital into robotic-assisted surgery using the latest da Vinci System.



Mrs Annie Lim *Director, Finance*

Annie joined Mount Alvernia Hospital in 1993. A fellow of the Association of Chartered Certified Accountants (UK) and Fellow Chartered Accountant Singapore, she started her career as an auditor at Coopers & Lybrand, Singapore.

Subsequently, she worked in the travel and manufacturing sectors in Australia, handling accounting & finance and information systems. Annie now oversees the accounting & finance, business office operations, material management and risk management functions of the hospital.



Mr Bruce Leong *Director, Technology and Strategy*

Bruce brings with him more than 20 years of Information Technology experience in various industries and domains. He was with Synapxe Pte Ltd supporting IT Infrastructure for Singapore's northern cluster of restructured hospitals and led various teams in commissioning IT Infrastructure for new hospitals such as Khoo Teck Puat Hospital, Yishun Community Hospital and Admiralty Medical Centre.

Bruce has experience in building data centres, network, storage, cybersecurity, virtualisation, IT operations and vendor management. He is the hospital's chief IT security officer and data protection officer, responsible for the hospital's cybersecurity hygiene.



Dr Djoni Huang *Director, Clinical Services*

Djoni graduated from the University of Dundee with commendation in 1998, and subsequently obtained his postgraduate qualification in family medicine in 2007. He is currently a Member at the Royal College of General Practitioner in UK, MRCGP (UK).

He brings with him a wealth of experience from his previous employment at National Healthcare Group Polyclinics, National University Health System Regional Health System, Yishun Community Hospital and National University Polyclinics.



Ms Han May Ching *Director, Corporate Development & Community Outreach
Director, Human Resources*

May Ching brings with her over 20 years of local and overseas public and private healthcare experience. Her healthcare experience spans across various fields, including communications, marketing, business development and strategic planning. Prior to joining Mount Alvernia Hospital, she was the director/head group service operations with the National University Health System (NUHS). She saw to the successful Go-Live of the Ministry of Health's national IT turnkey project, known as the Next Generation Electronics Medical Records (NGEMR) in Jurong Health Campus and the National University Polyclinics. She also served as the assistant chief data protection officer in the NUHS Corporate Office for two years.



Mr Gus Teoh *Director, Hospital Operations*

Gus has more than 20 years of local and overseas healthcare experience in the areas of operations, process improvement, service planning and business development in primary and tertiary healthcare institutions. He joined Mount Alvernia Hospital in 2019 and is currently overseeing the operations of the Hospital. Gus holds a Master of Business Administration from Murdoch University.



Ms Karen Poon *Director, Mission*

Karen joined Mount Alvernia Hospital in 2014. Previously, she held appointments as brand director and head of strategic marketing for financial institutions and not-for-profit organisations. She holds a Bachelor of Business Administration from the National University of Singapore. A lay associate of the Franciscan Missionaries of the Divine Motherhood (FMDM) congregation, she is responsible for the hospital's social mission and oversees the Clinical Pastoral Care department.



Ms Shirley Tay *Director, Nursing*

With more than 42 years of healthcare experience in both government and private institutions, Shirley brings with her a wealth of experience in nursing leadership and quality. She is appointed by the Ministry of Health as a member of the National Nursing Education Committee, the Acute Hospital Advisory Committee under the new Healthcare Services Act, and Chairperson for Social and Health Sciences on the Kaplan Industry Advisory Board. She was previously with Tan Tock Seng Hospital and has held appointments at Raffles Hospital. Shirley oversees the nursing division, focusing on competency, standards, patient safety and care delivery experience.



Ms Cecil Ng *Deputy Director, Centre for Quality Informatics & Innovation [CQI2]*

With more than 20 years of experience in healthcare, Cecil has a proven track record in Electronic Medical Record (EMR) implementation, change management, quality improvement, governance, compliance and innovation.

She successfully provided oversight for the implementation of EMR systems, resulting in streamlined workflows, improved patient care and increased clinician collaborations. Additionally, she led change management efforts to ensure smooth transitions and acceptance of new processes in quality improvements, innovation and informatics among staff members. Cecil is also adept at navigating complex regulatory frameworks, ensuring compliance with healthcare standards and regulations, while optimising operational efficiency.

Reflecting 62 Years of Care and Service to All

1961

On 4 March, Mount Alvernia Hospital started as a 60-bed hospital entirely staffed by the FMDM Sisters who were trained nurses. The first baby was delivered at the hospital on 12 March 1961.



1965 - 1971

Singapore's first Prime Minister, the late Mr Lee Kuan Yew officially opened a new five-storey wing, which brought the total number of hospital beds to 127.

By 1971, three extensions of the building had been added and were officially opened by the late Mr Lee Kuan Yew.



1985

The Clinical Pastoral Care department was established as part of holistic care to support patients and their relatives.



2016 - 2017

The Laboratory Services were redeveloped and expanded to provide increased capabilities and procedures based on the most contemporary medical laboratory methodologies and systems.

Our second outreach clinic comprising medical and dental services opened at Agape Village in Toa Payoh.

Successful transition from ISO 2008 standards to ISO 2015 standards hospital-wide.

2015

The opening of St Dominic medical and surgical ward and St Michael maternity ward provided additional bed capacity to reduce waiting time and increase inpatient admissions.

We officially opened our first outreach medical clinic at the Enabling Village located at Redhill to provide primary medical care at highly subsidised rates for vulnerable and disadvantaged individuals such as persons with disabilities, isolated seniors and low-income families staying in rental flats.

2018 - 2019

Our Alvernia Endoscopy Centre was redesigned into a one-stop service facility with a minor operating theatre so that patients could undergo colonoscopy and follow up with other minor surgeries, if needed within the same premises.

Our electronic medical records system, christened HealthAngel went 'live'! HealthAngel would enhance hospital operations and be integrated into the national healthcare network.

2019

We were the first private hospital to partner Community Chest to raise awareness and rally support for the Rare Disease Fund.

We announced our partnership with Icon Cancer Centre to build a new integrated cancer facility at the hospital premises, offering services like haematology and radiation oncology.

Our partnership with Prudential allowed patients to enjoy the convenience of cashless medical service.

A new wing was added to St Francis Ward with two sets of two-bedded and four-bedded rooms, bringing our bed count to more than 300.

We began construction of a new maternity and paediatrics centre to be named St Anne Mother & Child Centre later on.



2023

The Integrated Oncology Services Centre started operations in January.



The construction of our 10-storey maternity and paediatric building, St Anne Mother & Child Centre (SAMCC) was finally completed.

Cardinal William Goh blessed SAMCC together with Redemptorist Fathers Eugene Lee, Clement Lee and Peter Wee at a special Blessing Ceremony.

SAMCC was separately declared open by Minister for Health, Mr Ong Ye Kung at our Official Opening Ceremony on 19 October.

1996 - 1997

Medical Centre A was opened, adding medical suites, operating theatres, delivery suites, an endoscopy centre and rehabilitation centre to the hospital.

More medical suites were added with the completion of Medical Centre B. The total number of licensed beds was increased to 303.

2004

The Day Surgery Centre and the 24-hour Urgent Care Centre (formally known as the 24-hour Walk-in Clinic and Emergency Services) were opened and ready to serve the public.

2009 - 2010

A community outreach programme was officially launched to bring health screening services to the poor and needy.

Launched and opened Alvernia Parentcraft Centre, a dedicated one-stop centre for antenatal care, childbirth education and newborn care.

2014

Mr Gan Kim Yong, Minister for Health and the then Archbishop William Goh officially opened Medical Centre D. The number of on-campus specialist clinics was increased to 89.



2013

Archbishop Emeritus Nicholas Chia officially opened our newly-renovated Chapel.

We became the first hospital in Singapore to expand our magnetic resonance imaging (MRI) services for prostate, breast and magnetic resonance angiography (MRA) with the new 3 Tesla MRI digital scanner with Ambient Experience.



2011

Launched the Mammography Screening Centre.

Officially opened our first overseas office, Mount Alvernia Hospital Information Centre (MAHIC), in Jakarta on 6 May.

2020

Together as one Mount Alvernia Hospital family, we battled the ongoing COVID-19 pandemic. St Clare Ward was converted into a COVID-19 ward.

On 3 November, we hosted the ground-breaking ceremony for the Integrated Oncology Services Centre (IOSC), a partnership between Icon Cancer Centre and Mount Alvernia Hospital.



2021

We celebrated our 60th anniversary with a series of virtual and live events with safe distancing measures put in place.

Inspired by the precision, reduced complications, and faster recovery for patients, we branched into robotic-assisted surgery using the da Vinci System.

2022

Our efforts at battling COVID-19 were recognised by the government and we received the President's Certificate of Commendation (COVID-19) as an institution.

Dr James Lam and 15 other colleagues were also individually accorded the Public Service Medal in recognition of their contribution.



Highlights of 2023

1 We were honoured to receive the President's Certificate of Commendation (COVID-19) for our contribution towards helping the nation fight the pandemic.

2 Our CEO, Dr James Lam, together with 15 other colleagues were presented the Public Service Medal at an official ceremony in recognition of their contribution to our country's fight against COVID-19. 12 on-campus doctors and 60 frontline and backend colleagues were also recognised for their significant contribution.

3 We were accorded 1 Star, 9 Golds and 9 Silvers at the annual Singapore Health Quality Service Awards 2023 organised by the Ministry of Health.

4 Wong Ka Wai, our assistant director for operating theatre, was awarded the Nurses' Merit Award for his contribution to the nursing faculty.

5 St Anne Mother & Child Centre was blessed by His Eminence, Cardinal William Goh and officially declared open by Minister for Health, Mr Ong Ye Kung on two separate occasions.

Catching the Dream and Call to Mission

Annual Joint Mission Retreat



Mount Alvernia Hospital, Assisi Hospice and Mount Miriam Cancer Hospital as well as Catholic Health Care Asia (CHCA) came together as one family for our Annual Joint Retreat on 18 November 2023. This year's theme - 'God is with us', focused on the Christmas story which tied in beautifully with year 2023 being the 800th anniversary of the First Nativity Scene in 1223 created by our patron saint, Francis of Assisi.

Joint presentations by the leadership of CHCA and our three healthcare ministries reminded us of our shared beginnings in FMDM roots and the purpose of our ministries. Through reflection, listening and learning from one another, the retreat was a wonderful opportunity for meaningful exchanges and shared experiences across ministries, and encouraged all to continue our unique Christmas narration through the care and love we give.



Clinical Pastoral Care

Providing excellent pastoral care in a growing mission



The Clinical Pastoral Care (CPC) team saw significant changes in 2023 with the opening of the St Anne Mother and Child Centre (SAMCC). The expansion of our maternity wards meant an increase of about 60% in the number of baby blessing presentations. To allow a smoother and safer process for our new mothers, we moved these presentations from the Chapel in the main building to our new home on the tenth floor of SAMCC, aptly named Greccio after the village where St Francis of Assisi created the first-ever Nativity scene. From August to December, we blessed more than a thousand babies and their parents in Greccio.

To better care for our patients, the CPC team collaborated with the CQI² and Nursing teams on the implementation of the Preferred Plan of Care (PPOC) programme. PPOC explores patients' values and healthcare choices that healthcare professionals can utilise as a guidance for the scope of care plans. CPC's participation ensured the inclusion of a spiritual care assessment in the documentation of the Plan of Care. We also began a new collaboration with Love, Nils, a charity for children with cancer and their caregivers, to provide additional support for such patients.

Pastoral care for all, by all

In recent years, a growing body of literature highlights the significance of spirituality in the care of patients. Everyone, regardless of faith or cultural background, has spiritual needs which require a sensitive and compassionate response. Illness can cause patients to experience a rollercoaster of emotions and spiritual upheaval. At Alvernia, we work towards adopting the generalist-specialist model of spiritual care, where all staff play a part in the provision of general spiritual care, knowing how to identify spiritual distress and making the necessary referrals to CPC.

In support of this vision, our team provided training and resources for our MAH colleagues in their role as pastoral care generalists. In line with the greater awareness of the importance of spiritual care for patients, our CPC team also expanded in 2023. Our team members new and old will continue to build our core competency and further our training, as we strive to provide excellent spiritual care for all our patients.

19th VIP Awards

Compassion. Humility. Integrity. Respect. Peace. Every year, the Values-in-Practice (VIP) Awards are dedicated to staff who embody these five core values, “CHIRP” in short, in the way they serve patients, visitors and colleagues. Sincerest congratulations to the 19th VIP Award winners!

- Ophelia Oon Chee Wei, Ward - St Michael
- Roobaneswary Amurthalingam, Day Surgery
- Dominica De La Cruz Layug, Ward - St Michael
- Wang Wei, Delivery Suite
- Nancy Wang, Pharmacy
- Gowry Subramanian, Ward - St Raphael
- Chen Yaqing, Day Surgery
- Vanitha Jolander, Ward - St Raphael
- Eugene Lim, Technology Applications
- Chi Kaitian, Housekeeping
- Thong Nyoot Ha, Ward - St Raphael



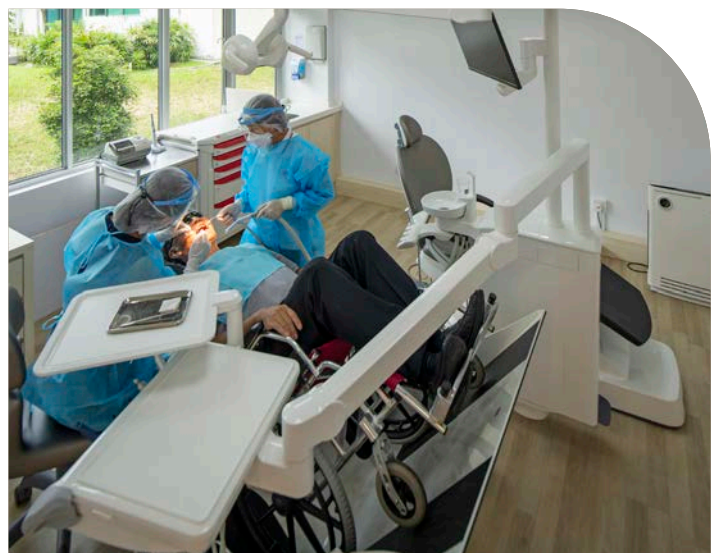
Community Outreach

Continuing the legacy of our founding FMDM sisters, our Outreach Team remains dedicated to giving back to disadvantaged communities. In 2023, through three key programmes, the Team has positively impacted 3,329 individuals, supported 68 social service agencies, and extended our reach to include more Persons with Disabilities (PWDs) and vulnerable transnational spouses.



1. Mount Alvernia Outreach Clinics

The Mount Alvernia Outreach Medical and Dental Clinics were set up in Enabling Village (Redhill) and Agape Village (Toa Payoh) in 2015 and 2016 respectively. Run by the Outreach Team, the clinics aim to provide basic medical and dental services to disadvantaged communities including PWDs, vulnerable children and families, isolated seniors, and other disadvantaged segments of the local resident population.



The work of the Outreach Clinics also extends to addressing mobility challenges faced by PWD patients. To plug this gap, the Outreach Team engaged a team of volunteer drivers to ferry PWD patients to their dental appointments at the Outreach Clinics, ensuring that they receive essential dental care.

In 2023, the Outreach Clinics served more than 2,125 individual patients, who collectively made a total of 4,730 visits, utilising multiple services.



2. Hospital-Based Services for Vulnerable Transnational Spouses

The rise in transnational marriages in Singapore reveals unique challenges for foreign spouses relocating to start families with Singaporeans. As foreigners, transnational spouses do not qualify for government health subsidies, posing significant hurdles for low-income families dealing with health issues.

Recognising this problem, our Outreach Team started a hospital-based support programme for financially struggling transnational spouses referred by social service agencies.

This support encompasses maternity assistance for prenatal and childbirth needs, diagnostic services for health symptoms impacting daily life, and essential non-complex procedures such as cataract removal and benign cyst excision.



This programme has helped 21 transnational spouses overcome their health challenges and improve their qualities of life in 2023.

3. Offsite Programmes

Many vulnerable individuals, such as PWDs and the elderly, neglect their health due to their mobility difficulties, health conditions or other constraints. As such, our Outreach Team goes the extra mile to bring healthcare closer and more accessible to this population, ensuring their health is not compromised.

Initiatives include partnering various social services agencies, such as Cerebral Palsy Alliance Singapore and Red Cross Home for the Disabled, to conduct regular health screenings and flu vaccinations at the respective agencies' premises where their beneficiaries are familiar and comfortable with.



In addition, the Outreach Team formed an important collaboration with IDHealth to reach out to more Persons with Intellectual Disabilities (PWID). IDHealth is an integrated healthcare team started by Happee Hearts Movement, a charity dedicated to serving adult PWIDs and their caregivers. Through participating in the IDHealth Health Fair in August 2023, the Outreach Team provided free health checks to PWIDs and their caregivers from three different social service agencies serving PWIDs.

In the year 2023, our Outreach Team successfully administered flu vaccinations to 900 individuals including PWDs, seniors, caregivers and staff from the social service centres and disability homes, and carried out health screenings for more than 270 PWDs and caregivers.

The National Awards (COVID-19)

During the COVID-19 pandemic, all our colleagues and specialists closed ranks and worked closely together to fight the virus. Despite the risks involved, these individuals displayed great courage and dedication in working hand-in-hand with the government in this national effort.

We are honoured to have received the President's Certificate of Commendation (COVID-19) and are even more grateful that the following colleagues have been awarded the Public Service and COVID-19 Resilience Medals. There are indeed heroes among us.

Public Service Medal (COVID-19)

The Public Service Medal (COVID-19) is awarded to members of the community who made outstanding contributions to manage the impact of COVID-19.

- Dr James Lam Kian Ming, Chief Executive Officer
- Goh Chai Feng, Senior Staff Nurse, 24-Hr Urgent Care Centre
- Wu Shibin Joshua, Senior Staff Nurse, 24-Hr Urgent Care Centre
- Yuen Liyi Magdalene, Staff Nurse, 24-Hr Urgent Care Centre
- Ng Jie Ying Cecil, Assistant Director, CQI²
- Lau King Poh, Assistant Director, Facilities Management
- Chng Wee Kim, Assistant Director, Hospitality
- Choo Han Poh, Senior Security Supervisor, Hospital Operations
- Tan Zhen Chang, Manager, Hospital Operations
- Lim Chwee Ling, Assistant Director, Nursing
- Tay Poh Ching, Shirley, Director Nursing, Infection Control
- Khine Myo Nwe Ni, Senior Executive, Operations Support
- Naw Pwint Hmone Oo, Nurse Manager, Wards - St Clare
- Vikneswari D/O Sreenivasan, Assistant Nurse Clinician, Wards - St Clare
- Erfe Shelly Grace Ardiente, Senior Staff Nurse, Wards - St Nicholas

The COVID-19 Resilience Medal

The COVID-19 Resilience Medal and COVID-19 Resilience Certificate are new national awards to recognise the substantive contributions of those who participated directly in Singapore's fight against COVID-19.



Our On-Campus Doctors

Dr Leong Hoe Nam, Infectious Disease Physician/Consultant
Dr Ling Li Min, Infectious Disease Physician/Consultant
Dr Darryl Lim Ching Wen, Paediatrician/Consultant
Dr Lim Kwang Hsien, Paediatrician/Consultant
Dr Ong Eng Keow, Paediatrician/Consultant
Dr Ooi Pei Ling, Paediatrician/Consultant
Dr Simon Ng Pau Ling, Paediatrician/Consultant
Dr Terence Tan Hwa Min, Paediatrician/Consultant
Dr Yeo Wee Song, Paediatrician/Consultant
Dr Teo Yeow Kwan, Jim, Respiratory Physician & Intensivist/Consultant
Dr Yang Tze Yi Steve, Respiratory Physician & Intensivist/Consultant
Dr Yip Hwee Seng, Respiratory Physician & Intensivist/Consultant

Mount Alvernia Colleagues

Chloe Ang Hui Qi, Staff Nurse, 24-HR Urgent Care Centre
Joshua Leet Hwy-En, Nurse Manager, 24-HR Urgent Care Centre
Leitner Florence Ann Olaya, Staff Nurse, 24-HR Urgent Care Centre
Leow Yin Yin, Assistant Nurse Clinician, 24-HR Urgent Care Centre
Monteiro Gennalyn Delapa, Patient Service Officer, 24-HR Urgent Care Centre
Munisvary D/O Gopal, Patient Service Officer, 24-HR Urgent Care Centre
Nan Aye Aye Than, Senior Staff Nurse, 24-HR Urgent Care Centre
Seow Gek Ching, Nurse Manager, 24-HR Urgent Care Centre
Vinothini Selvanderan, Staff Nurse, 24-HR Urgent Care Centre
Zen San Mang, Staff Nurse, 24-HR Urgent Care Centre
Cheung Eileen, Patient Service Officer, Business Office
Goh Si Li, Patient Service Officer, Business Office
Lum Mei Jun, Assistant Manager, Business Office
Tan Teng Yao, Manager, Clinical Support Administration
Lim Weena, Manager, Corporate Development
Mery The, Executive, Corporate Development
Neo Li-Shan Anthea, Assistant Director, Corporate Development
Joyce Megdalene Malanda, Staff Nurse, Delivery Suite
Lee Si Hui, Senior Staff Nurse, Delivery Suite
Sarinah Binti Ahmad, Senior Staff Nurse, Delivery Suite
Chan Sze Wee, Safety Manager, Facilities Management
Chiu Hock Ann Eddie, Assistant Manager, Facilities Management
Leones Jhon Christopher Ranada, Senior Engineer, Facilities Management

Chang Fa Shing, Executive Sous Chef, Food & Beverages
Effaridah Binte Mohd Rasit, Patient Service Assistant, Front Office
Naha Kanni Manimaran, Patient Service Assistant, Front Office
Theresa Toh Wai Keng, Senior Patient Service Officer, Front Office
Teoh Liang Peng, Director of Operations, Hospital Operations
Heng Mok Kiang, Housekeeper, Housekeeping
Rubah Govindasamy, Housekeeper, Housekeeping
Camalia Tan Hui Ci, Lab Technologist, Laboratory
Khu Young Far, Manager, Laboratory
Ang You An, Assistant Manager, Nursing Administration
Ivy Tan Siew Lian, Senior Staff Nurse, Nursing Administration
Mageswari D/O Rajoo, Nurse Manager, Nursing Administration
McEune Mee Lin, Nurse Manager, Nursing Administration
Sivapakiam Ramanathan, Senior Nurse Manager, Nursing Administration
Tan Bojun, Senior Engineer, Facilities Management
Tan Gek Hiok, Nurse Manager, Nursing Administration
Alim Bin Hamzan, Senior Staff Nurse, Operating Theatre
Khaing Soe Paing, Senior Staff Nurse, Operating Theatre
Liu Po Ki, Assistant Nurse Clinician, Operating Theatre
Yagappan Maria Sebastin, Senior Executive, Operations Support
Mohammad Fauzi Bin Rahmat, Senior Security Officer, Security
Muhammad Firdaus Bin Jamaludin, Senior Security Officer, Security
Rajanteran S/O A Govindasamy, Senior Security Officer, Security
Darani K Ganesan, Staff Nurse, Wards - St Clare
Jerome Rosalind G., Patient Service Officer, Wards - St Clare
Koh Eng Leng, Staff Nurse, Wards - St Clare
Bagcal Gladys Joy Gambol, Staff Nurse, Wards - St Francis
Maddatu Marlyn Paningbatan, Assistant Nurse Clinician, Wards - St Francis
T Thiviya, Senior Staff Nurse, Wards - St Francis
Clemente Jhoeanna Lyn Sanchez, Staff Nurse, Wards - St Gabriel
Ma Pan Ei Ei San, Nurse Manager, Wards - St Raphael
Sanga War, Staff Nurse, Wards - St Raphael

Nurses' Merit Award 2023

Wong Ka Wai, Assistant Director, Operating Theatre at Mount Alvernia Hospital, shines as a devoted healthcare professional, providing compassionate care to patients while fostering a supportive work environment.

Ka Wai's unwavering dedication and compassionate service have garnered him the **Ministry of Health (MOH) Nurses' Merit Award 2023**. Congratulations, Ka Wai!

Launched in 1976, the Nurses' Merit Award is given to nurses who have displayed noteworthy performance and contributed to raising the nursing profession.



Long Service Award



Mount Alvernia Hospital is proud to share the list of Long Service Award recipients for 2022. The Awards were given out in 2023 and are given in recognition of the numerous years of dedicated service these wonderful and committed individuals have contributed to the hospital – some as long as 50 years! Heartiest congratulations to the Award recipients, and here's wishing them more enjoyable years ahead in Mount Alvernia!

50 YEARS

- Lee Lin Siew, Central Sterile Services
- Koo Nan Ping, Housekeeping
- Edith Oliveira, Wards - St Clare
- Nathan Kamala, Wards - St Gabriel
- Samynathan Devaghi, Wards - St Gabriel

45 YEARS

- Theseira Sherry Ann, Central Sterile Services
- Tamayanthi D/O Kuruppiah, Day Ward
- Petaperumal Anjalay Devi, Delivery Suite

40 YEARS

- Anusuya Subramaniam, Delivery Suite
- Sivapakiam Ramanathan, Nursing Administration

30 YEARS

- **Yeong Lay Kuen**, *Business Office*
- **Chow Chui Lai Christine**, *Diagnostic Imaging*
- **Choo Se Moi**, *Finance*

35 YEARS

- **Hsu Pow Keow**, *Business Office*
- **Muhammad Bin Awi**, *Operating Theatre*

25 YEARS

- **Chua Piak Hua**, *Laboratory*
- **Loo Mun Wai**, *Materials Management*
- **Goh Gek Eng**, *Operating Theatre*
- **Thian Yu Han Kelly**, *Operating Theatre*
- **K Sarasvathi Kandasamy**, *Parentcraft*
- **Hedelisa Nacman Aribato**, *Wards - St Francis*
- **Sinayan Revathy**, *Wards - St Gabriel*

20 YEARS

- **Lee Li Cheng**, *Business Office*
- **Ho Teng Kwang**, *Cafe 820*
- **Loon Foong Lin Jessie**, *Diagnostic Imaging*
- **Devan Sridevi**, *Laboratory*
- **Wang Yu**, *Laboratory*
- **Naw Thaw Shee Wah**, *Neonatal Intensive Care Unit*
- **Chan Yew Keng**, *Nursing Administration*
- **Shankar Devipriya @ Devipriya Kuppuswamy**, *Nursing Administration*
- **Wong Ka Wai**, *Nursing Administration*
- **Muhammad Iskandar Bin Ali**, *Operating Theatre*
- **Wang Siew Hui Nancy**, *Pharmacy*
- **Marina Wee Fei Mian**, *Retail Pharmacy*
- **Choo Han Poh**, *Security*
- **See Bee Fong**, *Wards - St Dominic*
- **Rosalie Padal Decir**, *Wards - St Gabriel*
- **Ma Pan Ei Ei San**, *Wards - St Raphael*

15 YEARS

- **Leow Yin Yin**, *24-hr Urgent Care Centre*
- **Goh Sock Kee**, *Business Office*
- **Yong Kea Shyong**, *Business Office*
- **Wong Chiew Tee**, *Intensive Care Unit*
- **Malar Kodi Raman**, *Laboratory*
- **Liu Yi**, *Neonatal Intensive Care Unit*
- **Yeo Kee Keng**, *Operations Administration*
- **Harjit Kaur**, *Rehabilitation Centre*
- **Liela Barnachea Manuel**, *Wards - Our Lady*
- **Wan Yin Xuan Angela**, *Wards - Our Lady*
- **Naw Pwint Hmone Oo**, *Wards - St Clare*
- **Bernadeth Requisa Buendia**, *Wards - St Michael*

10 YEARS

- **Buyan Mariel Panida**, *24-HR Urgent Care Centre*
- **Suria Binte Mohamed Moktar**, *Business Office*
- **Chan Yoke Eng**, *Cafe 820*
- **Su Su Win**, *Cardiovascular Laboratory*
- **Nor Azahar Bin Mohamed Noor**, *CQI²*
- **Norhanisah Binte Mohamed Roslan**, *CQI²*
- **Siti Nur Shaqillah Binte Mohamad Ali**, *CQI²*
- **Aye Moh Moh Khaing**, *Day Ward*
- **Lee Mei Luan Fiona**, *Finance*
- **Chua Chew Yun**, *Food & Beverages*
- **Koh Tow Chee Peter**, *Food & Beverages*
- **Tomas Maria Rosario Sawit**, *Neonatal Intensive Care Unit*
- **Syafiqah Binte Shahrin**, *Pharmacy*
- **Mylah Agapito Ursais**, *Retail Pharmacy*
- **Rajanteran S/O A Govindasamy**, *Security*
- **Jessintha Kaur D/O Jogindar Singh**, *Wards - St Michael*
- **Nurul Huda Binte Ramli**, *Wards - St Raphael*

5 YEARS

- **Subhashine Naidu Rajindran**, *24-HR Urgent Care Centre*
- **Chew Tiong Hwee**, *Biomedical Engineering*
- **Lee Yung Chi**, *Biomedical Engineering*
- **Cheung Eileen**, *Business Office*
- **Lam Kian Ming**, *CEO Office*
- **Anita John**, *Corporate Development*
- **Lim Weena**, *Corporate Development*
- **Kasthuri Bai D/O Govindasamy**, *Delivery Suite*
- **Lee Si Hui**, *Delivery Suite*
- **Ortua Christine Elle Elizalde**, *Delivery Suite*
- **Wang Wei**, *Delivery Suite*
- **Aju Abraham Saju**, *Facilities Management*
- **Chan Sze Wee**, *Facilities Management*
- **Azmi Bin Ahmad**, *Front Office*
- **Sharifah Zaharah Binte Shariff Hussain**, *Hospital Planning & Development*
- **Chuah Hooi Ni**, *Intensive Care Unit*
- **Sharmeele D/O Arif Shah**, *Laboratory*
- **Siti Diana Binte Osman**, *Laboratory*
- **Soh Wai Ying**, *Laboratory*
- **Edna Tnay Mui Suen**, *Materials Management*
- **Tan Hui Hia**, *Materials Management*
- **Lim Shiting Calis**, *Nursing Administration*
- **Araboy John Paul Chavez**, *Operating Theatre*
- **Choo Chiew Yee**, *Operating Theatre*
- **Dungo Marion Panlilio**, *Operating Theatre*
- **Lee Ely Iii Arroyo**, *Operating Theatre*
- **Legara Jonah Mae Bugas**, *Operating Theatre*
- **Nabila Binti Yusop**, *Operating Theatre*
- **Yagappan Maria Sebastin**, *Operations Support*
- **Rita Jense Robert John Singh**, *Rehabilitation Centre*
- **Kang Aik Moh Andy**, *Technology & Strategy*
- **Tham Yeh Yuen**, *Technology & Strategy*
- **Koh Eng Leng**, *Wards - St Clare*
- **Bagcal Gladys Joy Gambol**, *Wards - St Francis*
- **Previna Ravindran**, *Wards - St Francis*
- **Del Rio Jill Alegrea Yulo**, *Wards - St Joseph*
- **Lincy Luckose**, *Wards - St Joseph*
- **Pumaren Bituin Pumaren**, *Wards - St Michael*
- **Rosabelle Gladys Pharez**, *Wards - St Michael*
- **T C Sharvani**, *Wards - St Michael*
- **Ronimouse Victo Monolizha**, *Wards - St Raphael*

New Specialist Doctors

A very warm welcome to our specialist doctors who joined the Mount Alvernia Hospital family in 2023.

CARDIOLOGY



Dr Chan Po Fun, Cardiologist, Cardiac Care Partners

Dr Chan subspecialises in Heart Failure and Echocardiography. Prior to private practice, she was clinical lead for Heart Failure, and Director of the Cardiac Diagnostic Laboratory at Ng Teng Fong General Hospital (National University Health System). She received her testamur from the National Board of Echocardiography (America) in 2023. Her other special interests include Women's Heart Health, Cardio-Oncology, and Lipidology.



Dr William Kristanto, Cardiologist, Cardiac Care Partners

Dr Kristanto completed his Internal Residency and Cardiology Senior Resident Program at NUH, where he served as chief resident. He further pursued advanced training in interventional cardiology in Liverpool, New South Wales. His expertise spans diagnostic coronary angiography, complex coronary angioplasty, and cutting-edge intracoronary imaging techniques like intravascular ultrasound and optical coherence tomography.



Dr Tan Boon Yew, Cardiologist, Restore Heart Centre

Dr Tan obtained his medical degree from the University of Sheffield (UK) in 1997. He completed his training in internal medicine and became an MRCP (UK) in 2002. Dr Tan subsequently underwent his training in general cardiology at NHCS and obtained his full registration as a certified cardiologist with the Singapore Medical Council in 2006.



Dr Gerard Leong Kui Toh, Cardiologist, Straits Specialists Clinic

After obtaining his MBBS from NUS in 1994 and subsequently his Royal College of Physicians (UK) membership (MRCP) and a Royal College of Physicians (Edinburgh) fellowship (FRCPEd), Dr Leong completed his advanced heart failure and transplant cardiology fellowship in Massachusetts General Hospital in USA.

In 2013, he pursued further advanced training in cardiology, focusing on renal sympathetic denervation for resistant hypertension and heart failure in Australia. Moreover, he has also advanced training in echocardiography, holding a diplomate certification from the USA National Board of Echocardiography.



Dr Leslie Tay, Cardiologist, Straits Specialists Clinic

Dr Tay who has over 20 years' experience, specialises in Interventional Cardiology, Preventive and Sports Cardiology, and Cardiovascular CT Imaging. After receiving his MRCP (UK) and Advanced Specialist Training at the National Heart Centre Singapore (NHCS), he was awarded a scholarship for advanced training in Interventional Cardiology and Cardiovascular CT at MonashHeart in Australia, gaining extensive experience in treating complex coronary lesions. His interest in medical ethics led him to co-author a book entitled "Medico-Legal and Ethical Issues in Cardiology and General Medicine" (2010, McGraw Hill). He is appointed by the Ministry of Health as a member of the National Transplant Ethics Committee.

GASTROENTEROLOGY



Dr Stephen Tsao Kin Kwok, Gastroenterologist & Hepatologist, AliveoMedical

Dr Tsao has a wealth of experience in treating gastroenterology and hepatology conditions. His subspecialty interest lies in advanced diagnostic endoscopy and endoscopic resection and is a recognised leader in this field. He is frequently invited to local and overseas conferences to speak and demonstrate advanced endoscopic procedures. Dr Tsao formerly practiced at TTSH for over 14 years. He is currently president of the Gastroenterological Society of Singapore as well as vice-chairman, Chapter of Gastroenterologists, Academy of Medicine, Singapore (AMS).



Dr Ho Gim Hin, Gastroenterologist, GUTCARE

Dr Ho specialises in Inflammatory Bowel Disease and clinical nutrition. He also treats various digestive conditions such as reflux, heartburn, constipation, diarrhoea, piles, bloating, abdominal pain, and liver diseases. He is experienced in performing diagnostic and therapeutic endoscopic procedures like gastroscopy, colonoscopy, polyp removal, and feeding tube insertions. He performs specialised procedures like enteroscopy for small intestine examination and chromoendoscopy for early cancer detection.



Dr Calvin Koh Jianyi, Gastroenterologist and Physician, The Gastroenterology Group Pte Ltd

Dr Koh, trained in advanced endoscopy, graduated from NUS and completed specialist training at NUH. He furthered his expertise with an advanced endoscopy fellowship under the American Society for Gastrointestinal Endoscopy at the University of Florida, USA. Besides gastroscopy and colonoscopy, he also performs endoscopic ultrasound, small bowel enteroscopy, endoscopic retrograde cholangiopancreatography, radiofrequency ablation of Barrett's dysplasia, percutaneous endoscopic gastrostomy, nasojejunal feeding tube placements, and endoscopic mucosal resection of colon polyps.



Dr Gwee Kok Ann, Gastroenterologist and Physician, The Gastroenterology Group Pte Ltd

Dr Gwee, founding partner of The Gastroenterology Group, obtained his medical degree from NUS in 1985, and completed gastroenterology training at the National University Hospital, Singapore. He further trained in the UK and Canada and earned a PhD from the University of Sheffield. Dr Gwee's clinical expertise encompasses the management of stomach, liver and bowel disorders. His specific hepatology interests are in the management of fatty liver and hepatitis E.



Dr Lui Hock Foong, Gastroenterologist and Physician,
The Gastroenterology Group Pte Ltd

Dr Lui specialises in digestive disorders and liver transplant. He treats common and complex digestive tract and liver disorders, with special interest in advanced liver cirrhosis treatment and liver transplantation. After graduating first in class from NUS and completing his postgraduate training in Singapore, he further trained in gastroenterology and hepatology at the Lister Postgraduate Institute, the Royal Infirmary of Edinburgh, the Scottish Liver Transplant Unit and the Chelsea and Westminster Hospital (London).



Dr Roland Chong Siong Eng, Gastroenterologist and Physician,
The Gastroenterology Group Pte Ltd

Dr Chong graduated from the University of Singapore in 1980 with specialty training in Internal Medicine and Gastroenterology at Singapore General Hospital and Royal Infirmary Edinburgh. A thought leader in his field, he chaired several MOH guideline committees on Hepatitis B and use of antibiotics and steroids. He is a skilled endoscopist and astute physician. Other than managing all aspects of gastroenterology, his interest is in hepatology in particular, viral hepatitis, fatty liver and alcoholic liver disease.

GENERAL SURGERY



Dr Tan Yia Swam, Consultant General Surgeon, Breast Friend Surgery & Wellness

Dr Tan is an accredited general surgeon with a subspecialty interest in breast surgery. She attends to patients with any breast conditions- both benign and malignant. As recognition for her patient-centric care, Dr Tan received the Gold Award in Singapore Health Quality Service in 2018. Dr Tan is a strong advocate for patients and for doctors, and has held various leadership roles over the years. She was the President of the Singapore Medical Association and served as a nominated member of Parliament from 2021 to 2023.



Dr Dennis Koh, Medical Director & Senior Consultant Colorectal Surgeon,
Colorectal Practice

Dr Koh is a highly qualified general surgeon specializing in Colorectal Surgery. With extensive experience in both open and minimally invasive techniques, he customizes each surgery to suit the individual patient's needs, aiming for minimal disruption to their lifestyle. His surgical repertoire includes laparoscopic, robotic, and transanal endoscopic operations. Additionally, Dr Koh is skilled in performing endoscopy procedures (Gastroscopy and Colonoscopy) for the surveillance, treatment, and prevention of colorectal disorders like polyps and cancers. With a track record of over ten thousand endoscopic procedures, including advanced techniques like endoscopic stenting and mucosal resection, Dr Koh brings a wealth of experience and expertise to his practice.



Dr Pauleon Tan Enjiu, Senior Consultant Colorectal Surgeon, Colorectal Practice

After completing his specialist training and becoming Fellow of the Royal College of Surgeons in Edinburgh in 2016, Dr Tan furthered his advanced colorectal surgical training in one of the top five units in Japan at Saitama International Medical Center where he honed the technique of D3 colorectal resections. He is experienced in minimally invasive surgery and endoscopy, including advanced endoscopic resections like Endoscopic Submucosal Dissection.



Dr Sharon Koh Zhiling, Senior Consultant Colorectal Surgeon, Colorectal Practice

Dr Koh has subspecialty training in colorectal surgery, minimally invasive surgery, and advanced endoscopy. After obtaining her accreditation as a specialist in general surgery, Dr Koh completed a fellowship in advanced colorectal surgery with a special focus on IBD under the mentorship of Professor Phillip R Fleshner at Cedars-Sinai Medical Center in Los Angeles, USA. Dr Koh's other interests include endoscopic management of both benign and malignant lesions in the gastrointestinal tract.



Dr Leonard Ho, Senior Consultant Colorectal Surgeon, One Surgical Clinic & Surgery

Dr Ho subspecialises in minimally invasive surgery (MIS). He was one of the lead surgeons in a public hospital in performing Transanal Total Mesorectal Excision (TaTME) for rectal cancer. In 2003, Dr Ho graduated from NUS and subsequently completed surgical training in 2015. He then underwent fellowship training under Professor William Chen in China Medical University Hospital, Taiwan in 2019. Apart from TaTME, Dr Ho's other surgical interests include minimally invasive colorectal resections, laser haemorrhoidoplasty and hernia surgery.



Dr Ng Chee Yung, Senior Consultant Colorectal Surgeon, One Surgical Clinic & Surgery

Dr Ng excels in advanced minimally invasive colorectal procedures including robotic surgery, colonic stenting and transanal incisionless surgery. Dr Ng's robotic surgical expertise is recognised worldwide, being the first Singapore colorectal surgeon to have performed live surgery demonstration of his robotic technique at the 2015 ISLCRS Congress. Dr Ng has interest in developing advanced colorectal cancer surgery techniques and is a pioneer of laparoscopic "D3 lymphadenectomy" and "complete mesocolic excision" to ensure maximum cancer clearance and minimal cancer recurrences.

HAND SURGERY



Dr Kevin Wong Jian Hao, Hand Surgeon, Hand Surgery Associates (Alvernia) Pte Ltd

Dr Wong earned his MBBS degree in 2003 from NUS, followed by MRCS qualifications in Glasgow, UK. He received prestigious fellowships and trained under renowned experts at New York's Hospital for Special Surgery and Mount Sinai West's C.V. Starr Hand Surgery Center. His clinical interests include treatment of all hand and wrist trauma and fractures, arthritis, nerve compression, replantations and reconstructive microsurgery, with a focus on minimally invasive surgery and sports-related injuries of the hand and wrist.

MEDICAL ONCOLOGY



Dr Elizabeth Au Siew Cheng, Medical Oncologist,
Icon Cancer Centre at Mount Alvernia

Dr Au is an established medical oncologist with more than 25 years of experience with special clinical interest in breast, gynaecological, gastrointestinal and lung cancers. She was awarded a Public Service Commission scholarship to pursue medicine at the National University of Singapore in 1981. Subsequently, she underwent specialty training in Medical Oncology at the prestigious Mayo Clinic in the USA and became Senior Clinical Fellow in four months. Dr Au also played a pivotal role in establishing the Department of Medical Oncology at the Singapore General Hospital and the National Cancer Centre.

NEUROSURGERY



Dr Colum Patrick Nolan, Medical Director/Senior Consultant Neurosurgeon, Oxford Spine and Neurosurgery Centre

Dr Nolan's clinical interests include degenerative and complex spinal disorders, cervical spine surgery, spinal tumours, spinal trauma and endoscopy. He subspecialises in spine surgery and has particular expertise in minimally invasive spine surgery, intradural tumour surgery, complex cervical spine surgery and the use of spinal navigation technology.

OBSTETRICS & GYNAECOLOGY



Dr Adelina Wong, Consultant Obstetrician & Gynaecologist, Adelina Women's Clinic

Dr Wong completed her MBBS at NUS in 1992, and MRCOG at the Royal College of Obstetricians and Gynaecologists, London, in 1997. She is a seasoned and experienced obstetrician and an expert in gynaecological conditions such as cancer screening, treatment of cervical precancer diseases and vulva diseases.



Dr Geraldine Tan, Obstetrician & Gynaecologist, Eunice & Geraldine OBGYN Associates

Dr Tan's practice includes management of pregnant women and childbirth, with a focus on women's choice for mode of delivery. She also manages gynaecological conditions such as menstrual problems, menopausal issues, abnormal Pap smears and fertility issues. Dr Tan completed her medical and specialist training at NUS and NUH respectively, thereafter obtaining her Membership from the Royal College of Obstetricians and Gynaecologists in London and MMED (O&G) from NUS in 2001.



Dr Freda Khoo, Consultant Obstetrician and Gynaecologist, Freda Khoo Clinic for Women

Dr Khoo graduated from NUS and went on to pursue her specialist training in Obstetrics and Gynaecology, obtaining her postgraduate degree from the Royal College of Obstetrics and Gynaecology, London. In addition, she also attained the Masters of Medicine in Obstetrics and Gynaecology from NUS. She has developed much expertise in handling deliveries in different clinical scenarios and performed many surgeries for various gynaecological conditions like fibroids or ovarian cysts.



Dr Irene Chua Sze Yuen, Senior Consultant Obstetrician & Gynaecologist, Irene & Jon Clinic Alvernia

Dr Chua obtained her MBBS from NUS and is a Member of the Royal College of Obstetricians and Gynaecologists in London, as well as a FAMS. Dr Chua is recognised for her expertise in gynaecological endoscopy, also known as keyhole surgery, and she was the first female gynaecologist to receive the HMDP scholarship for Advanced Laparoscopic Surgery in Gynaecology.



Dr Jonathan Wee Yeow Sherng, Obstetrician & Gynaecologist,
Irene & Jon Clinic Alvernia

Dr Wee graduated from NUS with an MBBS, and attained Membership of the Royal College of Obstetricians and Gynaecologists in London, UK. He earned a postgraduate degree of Master of Medicine in Obstetrics and Gynaecology (Singapore), and is a Fellow of the Chapter of Obstetrics and Gynaecology, AMS. Dr Wee has a special interest in minimally invasive surgery and is highly proficient in both endoscopic and open surgery for a multitude of gynaecological conditions.



Dr Liana Koe, Obstetrician & Gynaecologist, STO+G Women's Health Specialists

Dr Koe obtained her medical degree from NUS and trained in Obstetrics and Gynaecology (O&G). She subsequently attained her specialist accreditation in O&G by the Singapore Accreditation Board (MOH) and is a member of the Royal College of Obstetrics and Gynaecology (UK), and a registered specialist with the SMC. Besides managing general O&G conditions, Dr Koe has a special interest in cervical cancer screening, colposcopy, and treatment of pre-invasive cervical disease, and is a registered colposcopist of the Society for Colposcopy & Cervical Pathology of Singapore.



Dr Steven Teo, Obstetrician & Gynaecologist, STO+G Women's Health Specialists

Dr Teo graduated from NUS and went on to train in O&G with the Royal College of Obstetrics and Gynaecology (UK). He attained his Master of Medicine (O&G), became a Member and Fellow of the Royal College of Obstetrics and Gynaecology (UK). Dr Teo's passion also lies in endometriosis and advanced laparoscopic surgery. As an endometriosis specialist and laparoscopist, the bulk of his surgeries involve resection of peritoneal and ovarian endometriosis; he also conducts the full range of minimally invasive surgeries to remove fibroids, polyps, cysts and womb.



Dr Wong Wai Loong, Senior Consultant Gynaecologist and Gynae-oncologist,
STO+G Women's Health Specialists

Prior to private practice, Dr Wong was the Head of Gynaecologic Oncology Department at KK Women's and Children's Hospital. He obtained his undergraduate medical degree from the National University of Ireland. He subsequently trained in the field of Obstetrics and Gynaecology and attained his specialist postgraduate degree conferred by the Royal College of Obstetricians and Gynaecologists (UK) and Master of Medicine in O&G (Singapore). He received the MOH-Singhealth HMDP award to be trained in Robotic Gynae-oncologic Surgery in the UK.

OPHTHALMOLOGY



Dr Petrina Tan, Senior Consultant Ophthalmologist, Eagle Eye Centre Pte Ltd (EEC)

Dr Tan is a fellowship-trained eye surgeon who graduated from NUS (Dean's List, Pathology) in 2005, and obtained her Master in Ophthalmology (Gold medal, Glaucoma) and Fellowship to the Royal College of Surgeons of Edinburgh in 2013. Her fellowship training was at Queen Victoria Hospital, UK. Dr Tan specialises in oculoplastic, lacrimal, and orbital surgeries with special interests in Facial palsy periocular rehabilitation and "scarless" ptosis surgeries. Whether she is providing general ophthalmic care for the young and old or performing cataract and oculoplastic surgeries, her ethos is that of ethical, affordable and personalised management for her patients.

ORTHOPAEDIC



Dr Nicholas Yeo Eng Meng, Medical Director and Senior Consultant Orthopaedic Surgeon, Activ Orthopaedic Centre @ Mount Alvernia

After completing his specialist training in 2015, Dr Yeo pursued advanced subspecialty training in foot and ankle surgery. He further honed his skills and knowledge in complex foot and ankle and lower limb reconstructive surgery via prestigious fellowships in Canada and Germany. Dr Yeo's subspecialty interests encompass foot and ankle, sports and reconstructive surgery, with a focus on minimally invasive procedures, notably keyhole bunion surgery. He was the first surgeon in Asia to perform total ankle replacement surgery using patient-specific instrumentation.



Dr Wang Lushun, Senior Consultant Orthopaedic Surgeon, Arete Orthopaedic Centre

Dr Wang brings with him more than 18 years of experience and has won accolades for superior patient outcomes, service quality, and enhanced recovery programmes. Dr Wang's extensive training in the UK and France, including a fellowship at the prestigious Wrightington Hospital and Albert Trillat Orthopaedic Centre, has honed his skills in ligament, meniscal, cartilage sports surgeries, and complex revision hip and knee replacements. He is a pioneer in advanced minimally invasive techniques for enhanced recovery such as robotic knee and hip surgeries.



Dr Chin Pak Lin, Orthopaedic Specialist (Hip & Knee), Asian Healthcare Specialists (Alvernia)

Dr Chin graduated from NUS in 1998. He obtained both his postgraduate membership of the Royal College of Surgeons of Edinburgh, as well as his Master of Medicine in Orthopaedic Surgery in 2003. He subsequently obtained his Fellowship of the Royal College of Surgeons of Edinburgh in Orthopaedic Surgery in 2007. Dr Chin has an active interest in complex joint replacement surgery and is a regional expert in computer-aided techniques and robotic-assisted surgery.



Dr David Su Hsien Ching, Orthopaedic Specialist (Foot & Ankle), Asian Healthcare Specialists (Alvernia)

Dr Su graduated from NUS and having further obtained postgraduate medical qualifications with the same institution, as well as achieving the Fellowship of Royal College of Surgeons, Edinburgh, he served in the public service for 15 years. Appointed as adjunct assistant professor, he taught postgraduate students in the Duke-NUS Medical School and tutored undergraduates in the Yong Loo Lin School of Medicine, NUS.



Dr Tan Chyn Hong, Orthopaedic Specialist (Shoulder, Knee & Elbow), Asian Healthcare Specialists (Alvernia)

Dr Tan was an early adopter of the technique of implantless arthroscopic rotator cuff shoulder surgery in Singapore and was the initial surgeon in Singapore to perform the keyhole rotator cuff repair without any metal or plastic implants. In 2007, he was awarded the inaugural College of Surgeons Gold medal from the Academy of Medicine Singapore for being the most outstanding candidate in the fellowship examination of the Royal College of Surgeons (Orthopaedic Surgery) Edinburgh.



Dr Alvin Tan Chin Kwong, Orthopaedic Surgeon,
Pinnacle Orthopaedic & Sports Centre (Alvernia)

Dr Tan specialises in partial, total, revision, and robotic hip and knee replacements. He adopts the minimally invasive Direct Anterior (DAA) and Anterolateral Supine Approaches to enhance post-total hip replacement outcomes and teaches them to surgeons in the ASEAN region. In his previous capacity as deputy HOD in KTPH, he also introduced the implementation of enhanced recover and rapid protocols, as well as robotic and computer aided knee surgery.



Dr Andy Wee Teck Huat, Senior Consultant & Orthopaedic Surgeon,
Pinnacle Orthopaedic & Sports Centre (Alvernia)

Dr Wee is a double-fellowship trained senior consultant and orthopaedic surgeon. Previously serving as Dr Andy Wee stands out as one of the few orthopaedic surgeons in Singapore to have completed two renowned North American fellowships at the Mayo Clinic Shoulder and Elbow Unit and the Fowler Kennedy Sports Medicine Clinic. Dr Wee's subspecialty focus lies in Shoulder and Elbow surgery, as well as arthroscopic and sports surgeries of the knee, hip, and ankle. Dr Wee is also one of the few surgeons in Singapore who is well versed in performing arthroscopic keyhole surgeries for multiple joints



Dr Kevin Lee Boon Leng, Founder/ Senior Consultant Orthopaedic
Surgeon, Pinnacle Orthopaedic & Sports Centre (Alvernia)

Dr Lee is a US fellowship-trained. He completed his medical degree at NUS in 1996. He is a fellow of the Royal College of Surgeons, Edinburgh (Orthopaedics) and holds a Master of Medicine (Orthopaedics). Dr Lee is a member of the American Association of Hip & Knee Surgeons and was the former vice president of the Singapore Cycling Federation. His subspecialty interests are in hip and knee surgeries (including joint replacements and sports injuries), cartilage repair and stem cell therapeutics in orthopaedics.



Dr Tay Guan Tzu, Orthopaedic Surgeon,
Pinnacle Orthopaedic & Sports Centre (Alvernia)

Dr Tay is fellowship-trained with a special interest in foot and ankle surgery, as well as paediatric orthopaedics. He became a specialist in 2011 upon completion of the FRCS (Fellow of the Royal College of Surgeons, Edinburgh) Orthopaedic exams. Dr Tay completed his Foot and Ankle fellowship in Geneva, Switzerland.



Dr Victor Seah Wee Teck, Orthopaedic Surgeon,
Pinnacle Orthopaedic & Sports Centre (Alvernia)

Dr Seah is double-fellowship trained in Germany in Orthopaedic Trauma as well as Foot and Ankle Surgery. He has a special interest in orthopaedic trauma and geriatric osteoporotic fractures as well as foot/ankle sports injuries. Dr Seah graduated with an MBBS from NUS in 2000 and started his specialty training in 2005. He then obtained the Master of Medicine in Orthopaedic Surgery in 2006 from NUS and was conferred a Fellow of the Royal College of Surgeons of Edinburgh in 2009.



Dr Loo Wee Lim, Orthopaedic Surgeon, Synergy Orthopaedic Group Pte Ltd

Dr Loo graduated from NUS, Faculty of Medicine in 2002. He completed his postgraduate training in orthopaedic surgery in 2013 and was elected Fellow of the Royal College of Surgeons (Ortho). He is also registered with the Singapore Specialist Accreditation Board. Dr Loo has subspecialty interest in minimally invasive spine surgery. He has more than 15 years of experience in treating spinal conditions that range from degenerative cervical stenosis, thoracolumbar fractures and adult deformity cases.

PAEDIATRIC SURGERY



Dr Ong Lin Yin, Paediatric Surgeon, The Little Surgery Centre

Dr Ong has been practicing paediatric general surgery and urology for the last 20 years. Her subspecialty interests include paediatric thoracic surgery, oesophageal atresia, bowel management and minimally invasive surgery. Dr Ong is actively involved in the Paediatric Surgery Residency Advisory Committee and is an examiner for MMed (Surg) and Paediatric Surgery exit examinations. She continues to collaborate with KKH and NUH to assist in the management of complex cases and residency teaching.

RADIATION ONCOLOGY



**Dr Michelle Tseng Shu Fen, Consultant Radiation Oncologist,
Asian Alliance Radiation & Oncology**

Dr Tseng completed her medical training with an intercalated Bachelor of Science degree at Imperial College London, UK and graduated with distinction in Clinical Practice. She received her specialist training in Radiation Oncology at NUH and Peter MacCallum Cancer Centre, Melbourne, Australia; and obtained her fellowship with the Royal Australian and New Zealand College of Radiologists (RANZCR). In 2018, she was recognised for her research excellence and awarded the RANZCR Faculty of Radiation Oncology Bourne and Langlands Prize.



Dr Johann Tang, Senior consultant & Medical Consultant, ME Novena Specialist Group

Dr Tang obtained his medical degree from the University of Newcastle, Australia, and did his specialty training in radiation oncology in Singapore at NUH. Dr Tang has a wealth of experience in treating a variety of cancers such as breast cancer, gynaecological cancers, head and neck cancers, prostate cancer, lung cancers and paediatric cancers. Dr Tang is accredited for Conventional 3D and VMAT/IGRT radiotherapy, proton therapy, stereotactic body radiotherapy, stereotactic radiosurgery and brachytherapy.

RHEUMATOLOGY



Dr Eugene Lim Ui Chong, Rheumatologist, Elim Rheumatic Centre (Alvernia)

Dr Lim earned his basic and postgraduate qualifications in Internal Medicine from NUS in 1990 and 1996 respectively. Dr Lim deploys ultrasound and targeted therapies to optimise the care of patients with conditions like rheumatoid arthritis, ankylosing spondylitis, psoriatic arthritis, lupus and gout. He has expertise in Reproductive Immunology and Onco-Immunotherapy immune-related adverse events. His current interest lies in interventional pain management and regenerative therapy for osteoarthritis and soft tissue disorders.



Dr Law Weng Giap, Rheumatologist, Elim Rheumatic Centre (Alvernia)

Dr Law has over 20 years' experience in managing complicated autoimmune diseases, including scleroderma, systemic lupus erythematosus, myositis, and various forms of inflammatory arthritis such as rheumatoid arthritis, psoriatic arthritis, ankylosing spondylitis and gout. He has special interest in diagnostic and interventional musculoskeletal ultrasound. He graduated with MBBS (Hons) from Sydney University and attained MRCP (UK) in 2000. He is a Fellow of AMS, Royal College of Physicians of Edinburgh and American College of Rheumatology.

UROLOGY



Dr Nor Azhari Bin Mohd Zam, Senior Consultant Urologist, Asian Healthcare Specialists (Alvernia)

Dr Azhari graduated from NUS in 2001 and completed his urology training at the Singapore General Hospital (SGH) in 2009, where he was awarded with both the College of Surgeons Gold Medal and the Singapore Urological Association book prize. He served as director of Endourology (Urinary stone service) in SGH from 2016 to 2023. Dr Azhari has extensive experience in treating patients with complex kidney stones and those with high-risk medical conditions. His other subspecialty interest is in laparoscopic surgery for both malignant and benign conditions of the urinary tract.



Dr Jonathan Teo Shunming, Consultant Urologist, Urohealth Medical Clinic Alvernia

Dr Teo provides specialised care in men's health issues, overactive bladders, and cancers of the bladder, kidney, prostate and testicles. Dr Teo graduated from the Yong Loo Lin School of Medicine, NUS in 2006 and postgraduate surgical degrees from the Royal College of Surgeons of Edinburgh and Royal College of Physicians and Surgeons, Glasgow in 2011 and 2018. He completed his Specialist Urology Training and did his subspecialty training in andrology in Korea, UK and USA.



Dr Koh Li-Tsa, Senior Consultant Urologist, Urohealth Medical Clinic Alvernia

Dr Koh is Sydney fellowship-trained, specialising in urinary incontinence, urinary tract infection (UTI), pelvic floor disorders, other functional lower urinary tract disorders, benign prostate hyperplasia, men's health, testicular cancer, urinary stone diseases, kidney cancer and bladder diseases. She also uses several urology procedures including urinary tapes and reconstructive urology (urethroplasty for urethral strictures and urethral diverticulum).



The Next Chapter

The opening of St Anne Mother & Child Centre (SAMCC) marks the next chapter in Mount Alvernia Hospital's (MAH) illustrious 62-year history. Teams from various departments such as Hospital Planning Development, Nursing, Hospital Operations, Health Screening Centre, Laboratory, Business Office, Technology & Strategy, Nutrition & Dietetics and Pharmacy came together in an outstanding display of teamwork and harmony. Work involved design planning, coordination, preparations for occupation of the premises and overcoming obstacles like the temporary halting of construction during Covid-19. Our unique core values of CHIRP – compassion, humility, respect, integrity and peace were all on display as our teams journeyed together toward SAMCC's grand opening.

St Anne Mother & Child

For we are co-workers in God's service; you are God's field, God's building (1 Cor 3:9)

As SAMCC was preparing to receive patients, it was providential that His Eminence Cardinal William Goh of the Roman Catholic Archdiocese of Singapore blessed the new centre on 9 June 2023 and dedicated it as a facility to witness to God's compassionate life-giving presence in our community.

The occasion included a commissioning ceremony during which hospital management and staff were presented with lighted candles symbolising the 'light of life and hope', followed by a prayer of commitment to "Serve All with Love" and to live Mount Alvernia Hospital's core values of Compassion, Humility, Integrity, Respect and Peace.

The blessing of the Church and the community was a valuable expression of support for our staff as they dedicate themselves to the Catholic healthcare ministry they have been entrusted with.

In the SAMCC lobby sits a prominent sculpture of the Holy Family of the child Jesus with His parents Mary and Joseph, together with Mary's parents - Saints Joachim and Anne, a comforting image of intergenerational family bond and support.



Two new crosses were specially procured to complement the mother and child theme of the new centre; the Family Cross evokes a sense of family life joined by faith and love, and are strategically placed in Maternity wards, Delivery Suite and throughout SAMCC. The Romero Cross, a brightly-coloured artwork inspired by the life of social justice and peace advocate St Oscar Romero, adds to the vibrant theme of paediatric wards.

Continuing our FMDM tradition, the patient rooms in SAMCC are named after notable Catholic saints honoured for their exemplary lives and work in caregiving or service ministries. A short story about the saints are available in the wards to serve as inspiration and encouragement for all who visit and work there.

Gracing the driveway and facing the SAMCC is a life-sized bronze sculpture of our patron saint, St Francis of Assisi welcoming all with his hand extended in Franciscan hospitality.

The heritage wall in the SAMCC lobby showcases early artefacts and mementos of our FMDM sisters' unique expressions and traditions of love, care and service. Their legacy of care and service guided by the Franciscan spirituality and teachings continues in the day-to-day care and healing ministry of the hospital.

A sneak preview of SAMCC



Before the SAMCC opened its doors to the public, we invited our on-campus obstetricians and gynaecologists, paediatricians and anaesthetists for an exclusive tour of the premises. This specially-planned tour aimed to provide the doctors with a first-hand look at SAMCC's facilities, designed to cater to the unique needs of mothers and children.

SAMCC's grand opening



On 19 October 2023, we celebrated the official opening of SAMCC. The distinguished guest of honour for this momentous event was Mr Ong Ye Kung, Singapore's Minister for Health. Taking place at the atrium of the newly constructed SAMCC, the guest list included the Board of Directors of MAH and Assisi Hospice, the founding Sisters from the Franciscan Missionaries of the Divine Motherhood (FMDM), representatives from the main contractor Shimizu Corporation, project consultants, the Executive Team and staff of MAH. The official opening of SAMCC was a moment of celebration, marking a significant addition to Singapore's healthcare landscape.

Hospital Planning Development



Our hats off to our HPD colleagues who helmed the building of St Anne Mother & Child Centre from beginning to end. The journey was not without its challenges.

Construction kicked off following the groundbreaking ceremony in 2019. However, progress was significantly hampered when the pandemic struck in April 2020 before restrictions finally eased and construction picked up speed in March 2021.

After nearly four years of dedicated construction efforts, SAMCC proudly attained its Temporary Occupation Permit on 5 July 2023.

Everyone who had been waiting with abated breath, jumped right into action. All our maternity and paediatric departments relocated from the Main Building to the new facility in record time - fully supported by our colleagues from Technology & Strategy (T&S), BioMedical Engineering (BME) and Hospital Operations (HO).

Nursing

Our nursing division displayed tremendous teamwork and hard work on the journey to SAMCC's launch.

A detailed shifting plan was drawn for the wards and clinical areas, with the commissioning of equipment, beds and medical devices. All this required much organising, discussions and preparation with HPD, HO, T&S and BME. New and current staff had to go on various familiarisation briefings and tours on SAMCC's facility and workflow, emergency drills, while carrying on business as usual - caring for our patients who were still housed at the main building.

A new Infant and Child Abduction policy was also drafted and approved to look into the safety and security of newborns and paediatric patients admitted to SAMCC.

“Indeed, much was needed, and much was done despite their busy schedules.”

Assistant Director, Nursing Administration,
Adeline Kooh



Hospital Operations



The Hospitality Team found particular pride in their collaborative teamwork with stakeholders during the relocation to SAMCC.

Considerable effort was required from departments within Hospitality to facilitate their relocation and other stakeholders to SAMCC. Notably, Operations Support played an essential role in coordinating and managing the move across various departments. Housekeeping also collaborated closely with the Nursing department to ensure the standardisation of essential amenities in the inpatient rooms and oversee the installation. Additionally, the F&B team successfully

transitioned from the old kitchen to the new one, swiftly commencing operations.

Kathy, assistant director of Hospitality, shared, "We developed strong bonds and worked closely with divisions like Nursing, T&S, and Clinical Services throughout this relocation." She highlighted the importance of teamwork, stating, "Teamwork was the key during our move. Our team was united with one goal - to transition seamlessly to SAMCC and commence operations. With everyone's support, we achieved that goal successfully."

Business Office



"In preparation for the new Business Office at SAMCC, we meticulously planned to ensure seamless operations and employee satisfaction, i.e. from mapping out optimal workflow processes and designing the office layout, to procuring the necessary equipment and conducting rigorous testing on these equipment as well as providing staff training to ensure their readiness in handling operations at the new office. We take great pride in the friendships forged and the trust established as a result of the setting up of the new Business Office", said Lay Khim, assistant director for Business Office.

Health Screening Centre (HSC), Diagnostic Imaging (DID) and Laboratory

HSC, DID and Laboratory colleagues worked together to make the Health Screening Centre a success as well. "We are happy to contribute to the Health Screening Centre at SAMCC by providing phlebotomist services and registration for the outpatient clinic when the station was set up," added Hock Huat, senior manager of our Laboratory.

Pharmacy

"In the Satellite Pharmacy, the setting-up process, ethical practices, customer centric approach and efficiency in workflow processes were some of the key factors that were used as guiding principles in our journey. We had regular feedback sessions and sought ideas collectively from all members of the team based on their technical expertise in the process and analysed ideas shared prior to making decisions. Being adaptable and open to feedback increases staff engagement, empower, and inspired the team to bring the best out of themselves, while creating a positive work environment.

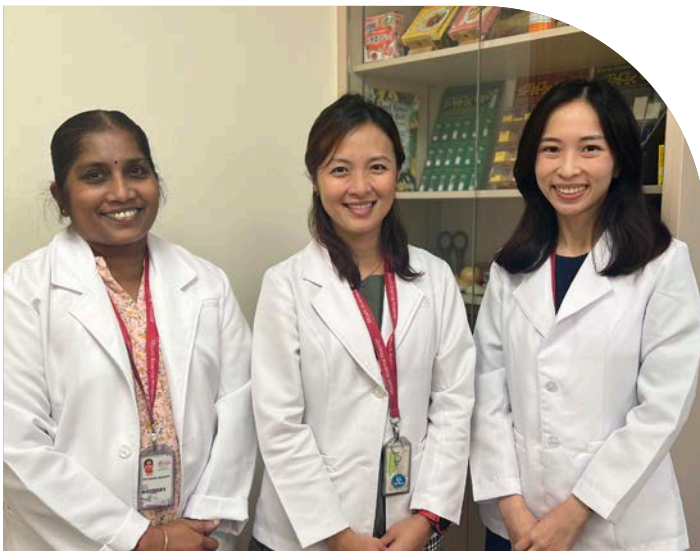
Along the way, despite challenges faced during the process of setting up that didn't go as per planned, we maintained a healthy relationship and resilience as a team to work together to overcome the obstacles and fine-tune along the way, to achieve our long-term goals. We also maintained clear, transparent communication with our internal stakeholders, and addressed the challenges collaboratively, which fostered a supportive team environment in the organisation," added Dr Ganeswari, senior manager at Pharmacy.

Technology & Strategy



Technology & Strategy (T&S) personnel who worked on endpoint procurement of equipment and medical apparatus and data gathering were grateful for supportive teammates.

"My teammates were all willing to sacrifice their personal time to assist me with last-minute changes when we had to shift departments - I feel really blessed to have them," said Haikal, project manager for EUC (End- User Computing Support).



Dietetics

"The move to SAMCC went really well, added Shiling, senior dietician at Nutrition and Dietetics. "We plan to run more workshops for the hospital in future, sharing knowledge with both patients and the public."



IOSC opens its doors

To better serve patients, the new Icon Cancer Centre offers a one-stop service in cancer care, coupled with Mount Alvernia Hospital's signature warm service.

It is a culmination of a shared vision and collaboration between Mount Alvernia Hospital and the Icon Group.

Among the wide range of services provided are health screening and diagnostic services, medical oncology, surgical oncology, radiation oncology, paediatric oncology, haematology and pharmacy with chemotherapy compounding services.





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