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# Alvernia Connect Childbirth Education Registration User Guide



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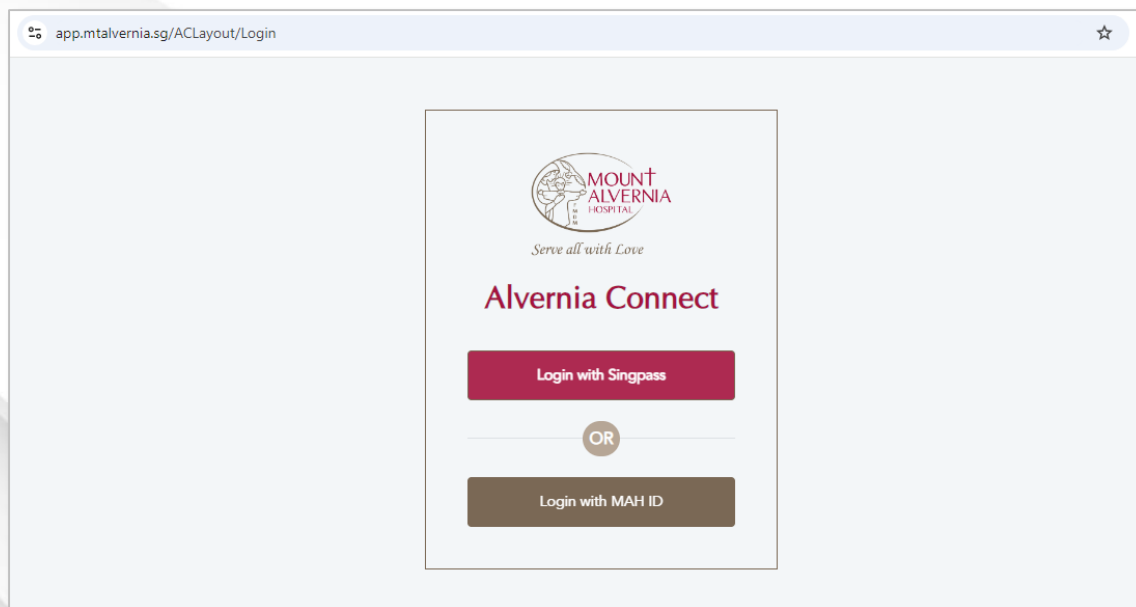
# About Alvernia Connect

Alvernia Connect is a web-based application that requires internet connection.

It is compatible with web browsers like Google Chrome and Safari.

Alvernia Connect URL:

<https://app.mtalvernia.sg/ACLayout/Login>





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# Using Alvernia Connect

- 01 Log onto Alvernia Connect
- 02 Register for a Childbirth Education
- 03 View my Events



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# 01 Log into Alvernia Connect



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# Method 1 – Join via Singpass

Step 1:  
Click on <Login with Singpass> button

  
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**Alvernia Connect**

**Login with Singpass**

OR

**Login**

[Don't have a Singpass Account?](#)

Step 2:  
Scan with Singpass app to log in

Scan with Singpass app  
to log in



**singpass**

[Register for Singpass](#)



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# Method 2 – Join via email

Step 1:  
Click on <Login> button

MOUNT ALVERNIA HOSPITAL  
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## Alvernia Connect

Login with Singpass

OR

Login

[Don't have a Singpass Account?](#)

Step 2:  
Enter Username / Email and Password

Step 3:  
Click on <Login> button

Username / Email

Password

[Forgot password?](#)

Login

[Don't have a Singpass Account?](#)



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# Method 2 – Join via email

## Step 3:

Click on <Get OTP> button

6-digit code will be sent to your email.

## Step 4:

Enter OTP

## Step 5:

Click on <Submit> button

### Login

Please click on "Get OTP" and enter the 6-digit code sent to your email.

Get OTP

### Login

Please click on "Get OTP" and enter the 6-digit code sent to your email.

Get OTP ( 298 second )

An OTP code will be sent to your registered email address.

Enter the security code that has been sent to your email

Submit



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## 02 Register for a Childbirth Education





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Step 1:

Click on <Registration> button



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Good day, Tester B.



Registration



Alvernia  
Ladies



Enquiry &  
Feedback



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Step 2:  
Under Events, select <Childbirth Education Registration>

Register My Events

1

Select Event

2

Registration

3

Payment

4

Summary

## Events

Please select ONE

Maternity Tour Registration

Health Screening

NEST Workshop Registration

Childbirth Education Registration

Weaning Workshop Registration



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Step 3:  
Under Event , select <Childbirth Education>

### 1-Day Crash Course

#### Course Topics

- Labour and Delivery
- Breastfeeding
- Care of a Baby
- Bathing a newborn
- Sterilisation of feeding equipment
- Handling a crying baby
- Common problems of a newborn
- Safety

#### Course Timings

- 1-Day Crash Course
- 11.00am to 4.30pm (with lunch break 12.30pm-1.30pm)



[Click here to view details](#)





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## Step 4: View Terms and Conditions For Childbirth Education

### Terms and Conditions

Entitle 10% discount if you have Alvernia Ladies Card.

To enjoy the Alvernia Ladies Card discount, you are required to login with the same account that you have registered with the Ladies Card membership.

1. Your partner is strongly encouraged to join you for the course, as their support plays a vital role throughout the antenatal and postnatal period. Attending together helps both of you share and navigate this journey as a team. Please note that the course fee is charged per couple.

2. Classes are conducted in English.

3. Discount will be applied for all Ladies Card holders

4. There will be no refund of the Ladies Card membership discount if you apply membership after your course registration.

5. Requests for cancellation or rescheduling must be made in writing at least two weeks before the class starts if not due to medical reasons. Changes will be subject to class availability.

6. Requests for class replacement or cancellation will only be allowed for valid medical reasons and subject to class availability. A medical certificate is required for submission.

7. All refund requests not related to medical reasons are subject to management approval.

8. The management reserves the right to cancel, change or replace classes and trainers due to unforeseen circumstances or as deemed appropriate.

9. The management will not be responsible for any injuries, mishaps or loss of personal property during class.

10. Please call Parentcraft 6347 6641 or email [parentcraft@mtalvernia.sg](mailto:parentcraft@mtalvernia.sg) for further assistance.



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Step 5:  
Select preferred session and click on <Next>

## Period

Select Year

2025

Select Month

March

Date From

20/03/2025

Date To

31/03/2025

22 Mar 2025 ( Sat )

11:00 AM to 04:30 PM

Slot Available

26 Mar 2025 ( Wed )

11:00 AM to 04:30 PM

Slot Available

29 Mar 2025 ( Sat )

11:00 AM to 04:30 PM

Slot Available

Next






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Step 6:  
View session details



## Registration

### 1-Day Crash Course

-  22 Mar 2025 ( Sat )
-  11:00 AM to 04:30 PM
-  St Anne Mother & Child Centre, Level 6, Lecture Room 3



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### Step 7:

Complete the registration form and click on <Proceed to Payment> button

## Childbirth Education

**\*Mandatory Fields**

### Mother's Detail

\* Full Name

Tester

\* NRIC/FIN/Passport Number

SXXXXXXA

\* Date Of Birth

01/03/1990 


\* Contact Number

8XXXXXX

\* Email Address

XXXXXX@yahoo.com

\* Expected Date Of Delivery

29/03/2025 

\* Hospital

Mount Alvernia Hospital 



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**Step 7:**  
Complete the registration form and click on <Proceed to Payment> button

#### Father's Detail

\* Full Name

Father Tester

\* Contact Number

1111111

\* Email

XXXX@yahoo.com



I have Alvernia Ladies Card Membership

Promo Code:

Apply

**Total Fee inclusive GST ( 9 %) : \$337.46 (Discount Price)**

Back

Proceed  
to Payment





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## Step 8:

Pre-registration form display and click payment by VISA, MASTER or PAYNOW

### Registration Details

#### Mother's Detail

\* Full Name

Tester

\* NRIC/FIN/Passport Number

SXXXXXXXA

\* Date Of Birth

01/03/1990

\* Contact Number

\* Email Address

|

\* Expected Date Of Delivery

29/03/2025

\* Hospital

Mount Alvernia Hospital

#### Father's Detail

\* Full Name

Father Tester

\* Contact Number

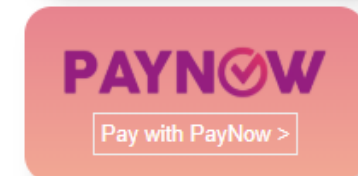
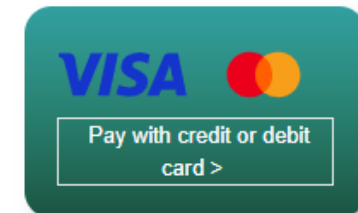
1111111

\* Email

XXXX@yahoo.com

### Online Payment

Childbirth Education ( 1-Day Crash Course )	\$344.00
DISCOUNT TO ALVERNIA LADIES CARD	- \$34.40
GST ( 9% )	\$27.86
<hr/>	
Total:	\$337.46





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## Step 8:

Pre-registration form display and click payment by VISA, MASTER or PAYNOW

### Registration Details

#### Mother's Detail

\* Full Name

Tester

\* NRIC/FIN/Passport Number

SXXXXXXA

\* Date Of Birth

01/03/1990

\* Contact Number

\* Email Address

grace.cheng@mtalvernia.sg

\* Hospital

Mount Alvernia Hospital




#### Father's Detail

\* Full Name

Father Tester

\* Email


XXXX@yahoo.com



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Securing you to our trusted banking

1111111

  
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Mount Alvernia Hospital

Order Summary



Show ▾


Total

SGD 337.46


Pay via

Select DBS/POSB Account or Scan & Pay

   
DBS/POSB Account

  
Scan & Pay

CANCEL / RETURN TO MERCHANT

Powered by  DBS



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Email as below will be sent when the registration is successful. E-receipt attached in email.




Thu 20/03/2025 09:32

Mount Alvernia No Reply <notify@mtalvernia.sg>

Registration of Childbirth Education (1-Day Crash Course) Receipt

To

Cc ParentCraft

 If there are problems with how this message is displayed, click here to view it in a web browser.



CBREC000012.pdf  
195 KB



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### **Registration of Childbirth Education (1-Day Crash Course) Receipt**

Dear Tester ,

Thank you for the signing up Childbirth Education (1-Day Crash Course). Attached is the receipt for your reference.

The following are the event detail.

Date : 2025-03-22

Day : Saturday

Time : 11:00:00 - 16:30:00

( 12.30 pm to 1.30 pm lunch break )

Venue : St Anne Mother & Child Centre, Level 6, Lecture Room 3



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## 03 View my Events



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Step 1:  
Click on <My Events>

[Register](#) [My Events](#)


Upcoming **3**


Past **2**


[Confirmed](#)

**Booking No. : CBBK000024** [View Event](#)

**1-Day Crash Course**

 26 Apr 2025 ( Sat )

 11:00 AM to 04:30 PM

 St Anne Mother & Child Centre, Level 6, Lecture Room 3

[Download](#)



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Step 2:  
Click on <Download Receipt>

[Register](#) [My Events](#)

Upcoming

3

Past

2

Confirmed

**Booking No. : CBBK000024** [View Event](#)

**1-Day Crash Course**  

📅

 26 Apr 2025 ( Sat )  

🕒

 11:00 AM to 04:30 PM  

📍

 St Anne Mother & Child Centre, Level 6, Lecture Room 3

[Download](#)



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# Thank You!