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Alvernia Connect Alvernia Ladies Registration User Guide



About Alvernia Connect

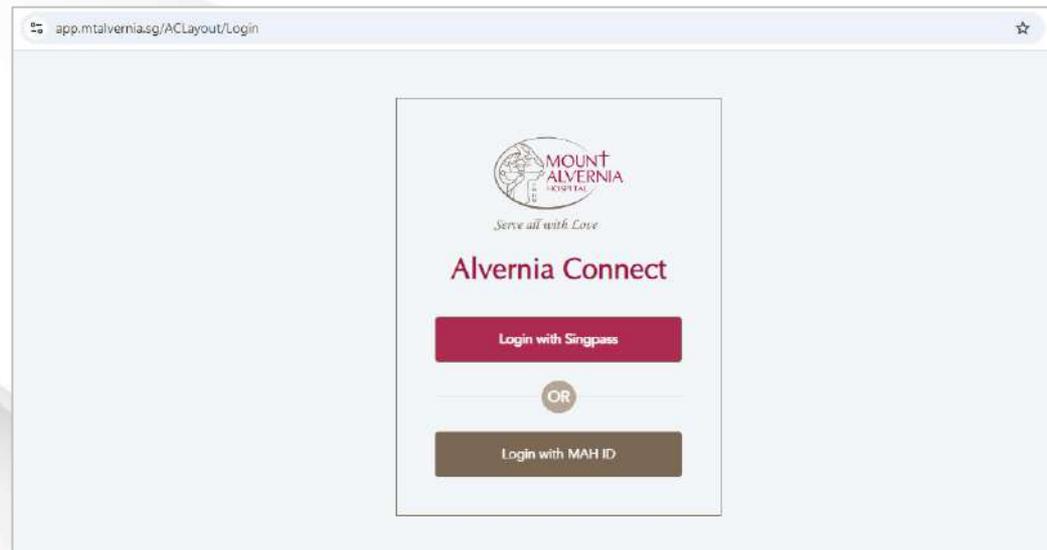
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Alvernia Connect is Mount Alvernia Hospital's web application that allows you to conveniently access our services and manage your appointments.

Access Alvernia Connect using the following browsers:

- Google Chrome
- Microsoft Edge (Chromium-based)
- Safari (macOS and iOS)

Latest versions recommended for the best experience.



Alvernia Connect URL:

<https://app.mtalvernia.sg/ACLayout/Login>



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Using Alvernia Connect

- 1 [Log onto Alvernia Connect](#)
- 2 [Join Alvernia Ladies Membership](#)
- 3 [View payment receipt](#)
- 4 [View Alvernia Ladies e-Card](#)



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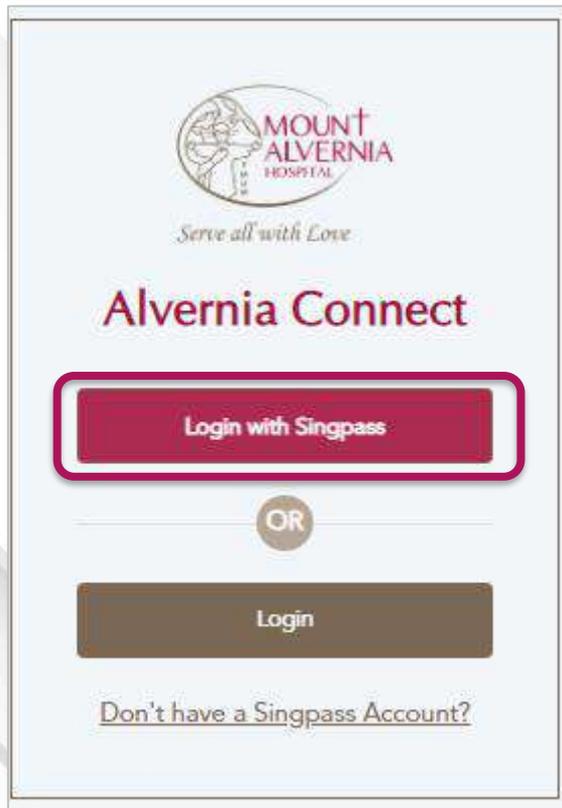
1. Log into Alvernia Connect



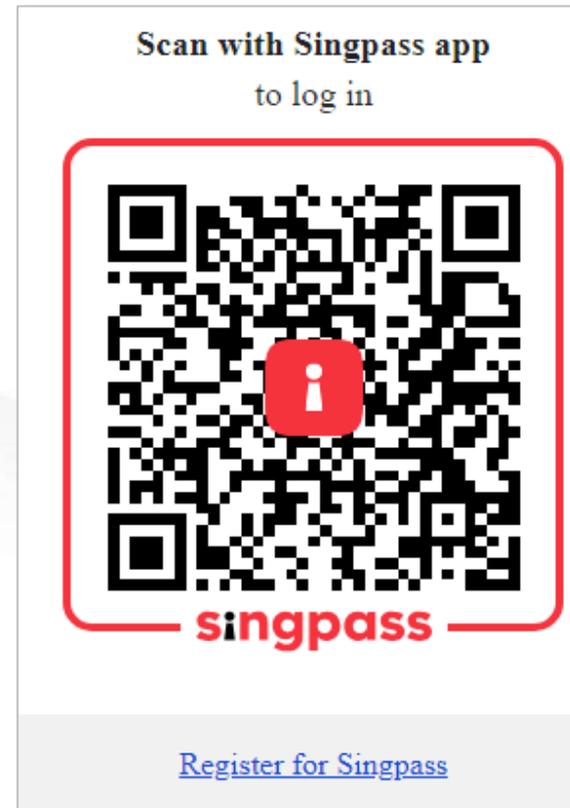
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Method 1 – Join via Singpass

Step 1:
Click on <Login with Singpass> button



Step 2:
Scan with Singpass app to log in





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Method 2 – Join via email

Step 1:
Click on <Login> button

MOUNT ALVERNIA HOSPITAL
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Alvernia Connect

Login with Singpass

OR

Login

[Don't have a Singpass Account?](#)

Step 2:
Enter Username / Email and Password

Step 3:
Click on <Login> button

Username / Email

Password

[Forgot password?](#)

Login

[Don't have a Singpass Account?](#)



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Method 2 – Join via email

Step 3:

Click on <Get OTP> button

6-digit code will be sent to your email.

Step 4:

Enter OTP

Step 5:

Click on <Submit> button

Login

Please click on "Get OTP" and enter the 6-digit code sent to your email.

Get OTP

Login

Please click on "Get OTP" and enter the 6-digit code sent to your email.

Get OTP (298 second)

An OTP code will be sent to your registered email address.
Enter the security code that has been sent to your email

Submit



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2. Join Alvernia Ladies Membership



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Step 1:

Click on <Alvernia Ladies> button



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Log out 

Good day, User.

-  Registration
-  Preadmission
-  Alvernia Ladies
-  Alvernia Family
-  Enquiry & Feedback

Text Size :   



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Step 2:
Enter all the mandatory information indicated with (*)

Alvernia Ladies Card

[My ALC Card](#)

Alvernia Ladies Card Registration

 Looks like you are not a member yet. Please register with us by filling in the form below.
If you require any urgent assistance, please contact us at ☎ [+65 6347 6688](tel:+6563476688)
Note: Fee is \$68.63 for 2-year membership (inclusive of GST)

Applicant Particulars

*First Name (as appears in Identity Card)	*Last Name (as appears in Identity Card)
<input type="text"/>	<input type="text"/>
*Name To Be Printed On Card (Maximum 25 Characters)	*Date of Birth * dd/mm/yyyy 
<input type="text"/>	<input type="text"/>

Step 3:
After completed fill up the information, click on <Proceed to Payment>

Proceed to Payment



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Step 3: Verify the registration summary and amount before payment.

Registration Summary & Payment

Applicant Particulars

Note : Fee is \$68.63 for 2-year membership (inclusive of GST)

First Name (as appears in Identity Card)

Firt Name

Name To Be Printed On Card (Maximum 25 Characters)

Card Name

NRIC (Last 4 Character of NRIC)

NRIC 123G:1990-12-12

Nationality

MALAYSIAN

Home Number

Home Number

Email Address

cheng_fui_meng@yahoo.com

Last Name (as appears in Identity Card)

Last Name

Date of Birth

12/Dec/1990

Estimated Delivery Date

31/Dec/2024

Country

MALAYSIA

Mobile Number

+65Mobile Number

Occupation

Occupation

Address Information

Block No

242

Unit No.

09 - 192

Street Name

Street Name

Postal Code

650242

Online Payment

Alvernia Ladies Card Registration \$62.96

GST @ 9% \$5.67

Total Charges inclusive GST (9%) : \$68.63

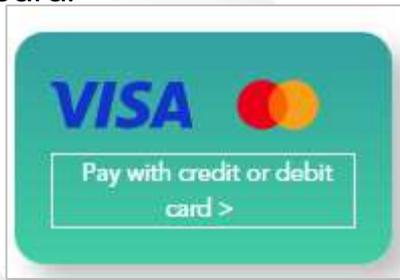




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Step 4:
Choose your payment mode:

Click on this icon to make payment via Visa or Master card:



Click on this icon to make payment via PAYNOW:



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3. View Payment Receipt



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Step 1:

Under ALC Receipt, system will display receipt
Click on <Download Receipt > button

My ALC Card	ALC Receipt
ALCREC000007	
Paid on: 16-12-2024	
Download Receipt	



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4. View Alvernia Ladies e-Card



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Step 1:

Click on <Alvernia Ladies> button



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Log out

Good day, User.



Text Size :



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Step 2:

Alvernia Ladies e-card will display as per below. Take a screen shot as the card validity is 2 years.

My ALC Card ALC Receipt

Name
Tester C

Expiry Date
2026-12-15

Card Number
LC-000006

Status
Active

Tap to reveal details on the card.

Alvernia Ladies

XOX*****
Valid To: *****

This card is the property of Mount Alvernia Hospital (120 Thomson Road Singapore 374622) to whom it must be returned upon request of it found. To report a lost card, please email: alcs@mtalvernia.sg

The use of this card is governed by and constitutes acceptance of the terms and conditions governing the Alvernia Ladies Card programme and may be modified from time to time without prior notice of the sole discretion of Mount Alvernia Hospital.

For enquiries, please contact:
Patient Liaison Centre
(located next to Alvernia Retail Pharmacy)
Opening hours: Weekdays 9am to 5pm
Tel: 63476734
Email: alcs@mtalvernia.sg
Website: www.mtalvernia.sg

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If you have any questions or face issues with your registration, please feel free to contact us at (65) 6347 6688 or submit your enquiry [here](#).



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Thank You!